

System for Electronic Rate and Form Filing(SERFF) Updates for Plan Year (PY) 2020

April 24, 2019

**Qualified Health Plan (QHP)
Issuer Conference**

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[HTTPS://WWW.REGTAP.INFO](https://www.regtap.info)



SERFF Plan Management

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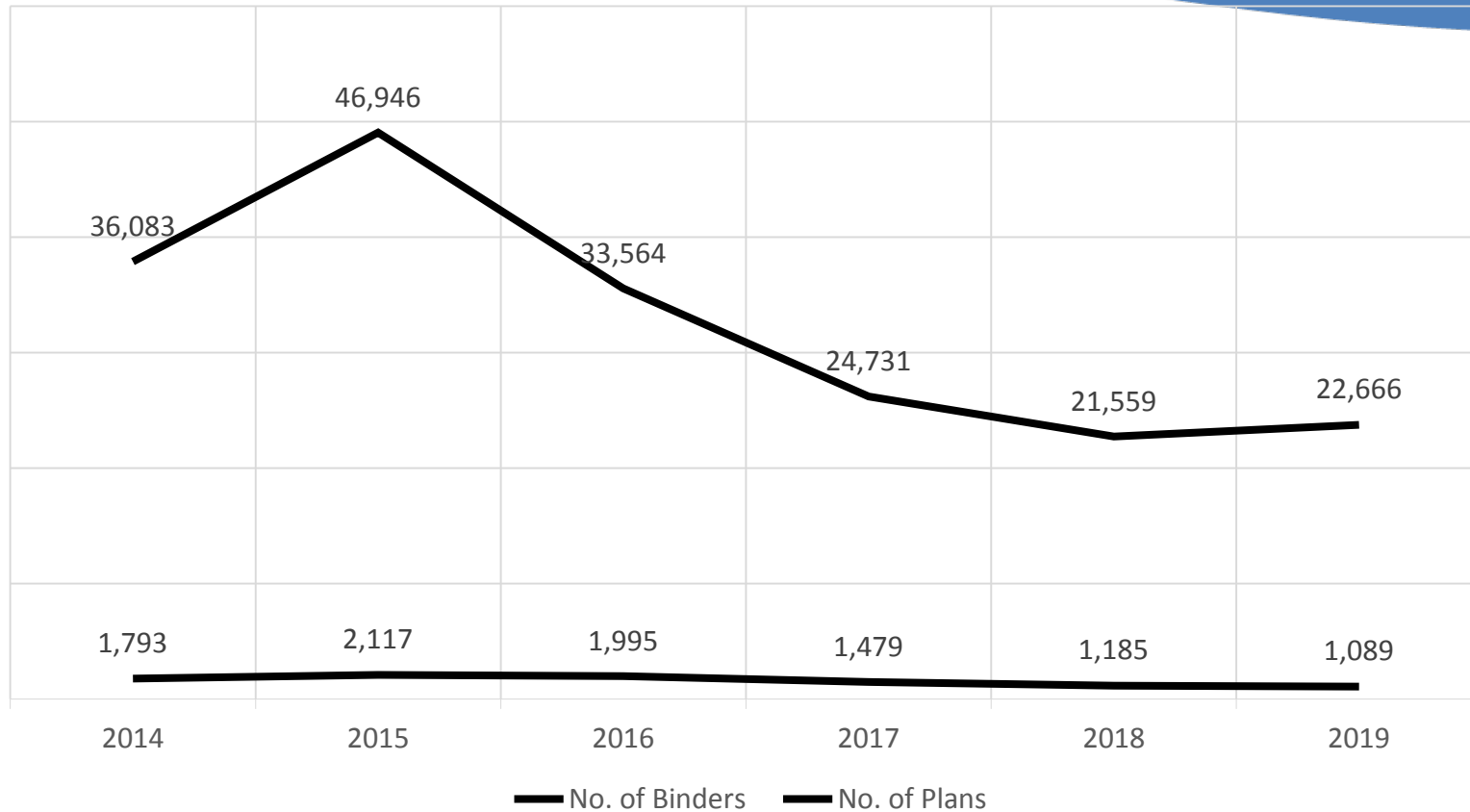
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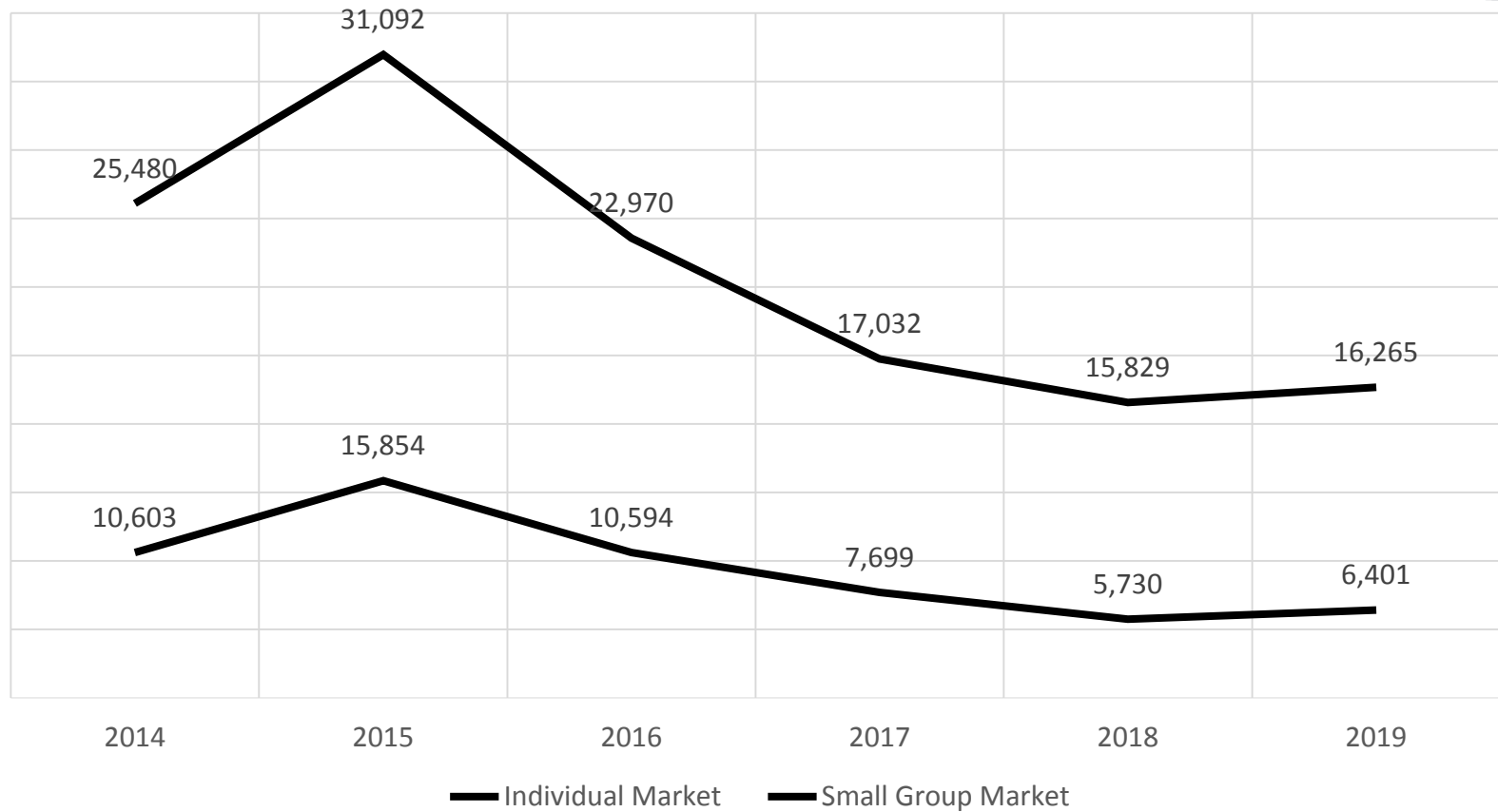
Session Agenda

- Plan Management by the Numbers
- SERFF Readiness
- Issuer Tips for Success
- State Tips for Success
- Training & Helpful Information
- Q&A

Plan Submissions Year by Year



Plan Submissions by Market



- Out of 22,666 plans submitted:
 - 14,577 were off exchange
 - 1,584 were on exchange
 - 6,505 were both on and off
- 49% were noted as having unique plan design
- 370 insurance companies represented
- Largest binder had 528 plans

SERFF Readiness

- Initial release for PY2020 went to production April 18.
- Follow-up release may be needed for transfer and reporting functions.
- Configuration of Federal templates and submission requirements is underway.

PY2020 in SERFF – Issuer Tips for Success

Tips for Industry:

- Watch the Alerts tab. (SERFF sends an alert when State is live.)
- Read the State's Plan Management General Instructions.
- Note State deadlines in addition to Federal timeline.
- Avoid waiting until the last minute.
 - Prepare your Templates
 - Associate Schedule Items
 - Cannot be associated until submitted
 - Cannot associate across states

PY2020 in SERFF – Issuer Tips for Success

Tips for Industry Continued:

- Network Adequacy
 - Include all files, outputs only
- Use the Data Integrity Tool (DIT) and other tools.
- Verify your Health Insurance Oversight System (HIOS), National Committee for Quality Assurance (NCQA), Utilization Review Accreditation Commission (URAC) IDs are entered for each state prior to filing.

PY2020 in SERFF – States Tips for Success

Recommendations for Regulators:

- Watch for correspondence & work with the SERFF team to communicate your submission requirements as early as feasible.
- Update your Plan Management General Instructions in SERFF.
- Review your State Users and update roles/add users as needed.
- Review your State statuses.

PY2020 in SERFF – States Tips for Success

Recommendations for Regulators Continued:

- Prepare your State supporting documents and be sure to send the attachment(s) to your Product Specialist.
- Prepare your State deadlines in accordance with the Federal timeline.
- Utilize State Generated Messages to communicate with issuers.

SERFF PY2020 Training

- Changes for users are minimal.
- No new or live training is anticipated for the coming cycle.
- Recorded training sessions for both industry and regulators are posted on www.serff.com under the Plan Management link.

Plan Management Info Page



[SERFF HOME](#)

PLAN MANAGEMENT

As stated in the Affordable Care Act (ACA) Section 1321(c)(1)(B), beginning January 1, 2014, states must provide consumers who do not have employer-provided insurance the ability to purchase insurance through an Affordable Insurance Exchange.

For more information regarding the health care law, please go to www.healthcare.gov.

Please check back frequently for updates regarding SERFF's role in the Plan Management component of Affordable Insurance Exchanges.

ON-DEMAND TUTORIALS

Partnering with the SERFF Team, NAIC Education and Training has recorded Plan Management training for our Industry and State users. This training is geared toward new users, but individuals who have used SERFF Plan

STATE DEADLINES

Plan Year 2020

This page will be updated as new information is available related to Plan Year 2020 and filing in SERFF. Pay particular attention to the last column of the State Plan Management Systems Matrix where you can see which states SERFF has configured and ready for Year 2020 plans. It will be updated frequently.

State Plan Management Systems Matrix for Plan Year 2020 (PDF)

Updated 4/11/2019

CONTACT US

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http://www.serff.com/serff_health_insurance_plan_management.htm

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Questions

