

Data Matching Issues (DMIs)- Issuer Outreach File

A file containing consumers with data matching issues, also known as an inconsistencies, has been placed in your SPOE folder if you pull files from CMS or in the server folder you use for EFT if CMS pushes files to you.

The outreach file name (i.e. "TPID.") is found in the CMS Issuer Communications blast message which contains the URL to this document. The file represents the enrollments for individuals to date whose data matching issues are at risk for action. The beginning date that individuals with Data Matching Issues at risk for action is found in the aforementioned blast message.

These consumers are at risk for action by the Marketplace unless they successfully resolve their data matching issue. We are sending you this outreach file as an opportunity to conduct optional outreach to these consumers.

*Please note that issuers **should not** update their systems with the information contained in the data matching issues file. 834 transactions from the FFM will be sent to issuers to adjust the coverage of enrollment groups impacted.

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- The Data Matching Issues File Layout is posted on CMSzONE here: <https://zone.cms.gov/document/inconsistency-data-file-layout> (zONE users must be logged in to access this link).
- A draft data matching issues outreach letter and sample call script are posted on CMSzONE here: <https://zone.cms.gov/document/data-matching-issues-consumer-outreach-sample-notice-call-center-script> (CMSzONE users must be logged in to access this link).
- If you have questions, please send an e-mail to CMS_FEPS@cms.hhs.gov with the subject line “Data Matching Outreach Files”. As always, please remember to include the name of your organization, State(s), 5-character HIOS ID(s) and your contact information.

2020 DMI Schedule

Approximate Date DMI Outreach Files Delivery	Date 834 Changing Coverage*	Date Coverage Change Effective
Thursday, December 5, 2019	12/16 to 1/15	02/01/2020
Friday, December 27, 2019	1/16 to 2/15	03/01/2020
Thursday, January 23, 2020	2/16 to 3/15	04/01/2020
Monday, February 24, 2020	3/16 to 4/15	05/01/2020
Wednesday, March 25, 2020	4/16 to 5/15	06/01/2020
Thursday, April 23, 2020	5/16 to 6/15	07/01/2020
Tuesday, May 26, 2020	6/16 to 7/15	08/01/2020
Wednesday, June 24, 2020	7/16 to 8/15	09/01/2020
Thursday, July 23, 2020	8/16 to 9/15	10/01/2020
Tuesday, August 25, 2020	9/16 to 10/15	11/01/2020
Thursday, September 24, 2020	10/16 to 11/15	12/01/2020
Monday, October 26, 2020	11/16 to 12/15	01/01/2021
Tuesday, November 24, 2020	12/16 to 1/15	02/01/2021
Wednesday, December 23, 2020	1/16 to 2/15	03/01/2021