

Enrollment Reconciliation & IC834 Workgroup



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IC834 – Housekeeping

- **The PO-IC834 reporting suite** (PO Summary, PO Detailed, and Reinstatement Detailed) for transactions submitted from 5/26 – 6/1 was sent out yesterday.
- If you have any questions about these reports or any other IC834-related item, please contact Inbound834@bah.com

Secondary Matching Errors: Invalid Date (E051)

The E051 error code indicates a transaction did not follow date processing rules:

Transaction Type	Element in Error	Rejection Reasons
Cancellation	Benefit Begin Date	Benefit end date should equal benefit begin date Benefit begin date minus one day is also acceptable Example: Benefit begin date = 1/1/20 Acceptable benefit end date = 1/1/20 OR 12/31/19

Invalid Date Errors (E051) - Troubleshooting

If your IC834 cancellation transaction receives an E051 error, use the following to troubleshoot:

- Review the data on the Rejected BAA
- Review the IC834 PO Detailed Report as it contains additional details for rejected transactions including expected Marketplace values

Housekeeping: Pre-Audit & Reconciliation

- **Prior Plan Years (2014-2019)**
 - 1095-A Consumer-Initiated Dispute Update (1095Ax) Files were delivered to Issuers yesterday, Wednesday, June 3rd
 - The next set of 1095Ax Files is scheduled for distribution on Wednesday, June 17th
- **Plan Year 2014**
 - An incremental 2014 FFM extract is scheduled for Friday, June 12th at 6PM EDT
 - Incremental 2014 Pre-Audit (ISIPA4) Files based upon that extract are scheduled for delivery to Issuers on Tuesday, June 16th
- **Plan Year 2017**
 - This month's 2017 FFM extract will be taken on Monday, June 15th at 6PM EDT
 - Comprehensive 2017 Pre-Audit (AUD17) Files based upon that extract are scheduled for distribution to Issuers on Thursday, June 18th

Housekeeping: Pre-Audit & Reconciliation

- **Plan Year 2018**
 - This month's 2018 FFM extract will be taken on Monday, June 15th at 6PM EDT
 - Incremental 2018 Pre-Audit (ISIPA8) Files based upon that extract are scheduled for distribution to Issuers on Thursday, June 18th
- **Plan Year 2019**
 - This month's 2019 FFM extract will be taken on Monday, June 15th at 6PM EDT
 - Comprehensive 2019 Pre-Audit (AUD9) Files based upon that extract are scheduled for distribution to Issuers on Wednesday, June 17th

Housekeeping: Pre-Audit & Reconciliation

- **Plan Year 2020**

- This month's 2020 FFM extract will be taken on Monday, June 15th at 6PM EDT
- Comprehensive 2020 Pre-Audit (AUD0) Files based upon that extract are scheduled for distribution to Issuers on Wednesday, June 17th
 - **Please Note:** The first SADP Effectuation process for 2020 will be run next week
 - SADP Issuers should use IC834 this week to address any outstanding active/uneffectuated policies prior to this process
- The RCNIO submission deadline for June's Run 7 is Thursday, June 18th at 3PM EDT
 - RCNO0 Files from Run 7 are scheduled for distribution to Issuers on Tuesday, June 23rd

Disposition Code Verbiage Updates

- ER&R is making updates to the verbiage of most of the enrollment dispute disposition codes.
- The majority of the updates will be cosmetic in nature and are designed to clarify the instructions for an existing disposition or to make verbiage more uniform across multiple codes.
- The only significant process change contained in these updates is regarding dispositions that previously instructed issuers to contact the Financial Management Coordination Center (FMCC) help desk, which now directs issuers to request assistance from one of the following:
 - ER&R Support Center
 - Recon Issuer Support
 - Marketplace Service Desk

NOTE: ER&R is also making similar changes to the detail code verbiage for Payment Disputes.

- CMS will publish updated guidance documents to zONE once the updated verbiage is implemented.

Update: Avoiding FR9 Disposition Codes

- Issuers receive disposition code FR9 for current year disputes when the issuer value on the dispute form does not match the issuer value in the RCNO.
 - Rule Description: End Date – Different in the RCNO file than on the Dispute Form
 - Verbiage Returned to Issuer: *The RCNI file submitted reflects a Benefit End Date of [@@RCNO.Issuer_PLAN_BNFT_END_DT]. If the issuer believes that the Benefit End Date should be [@@Dispute.IssuerValue], the issuer must apply the appropriate Benefit End Date on the RCNI before it can be reviewed and updated via the ER&R dispute process. For assistance with updating the RCNI to ensure it is correct, please contact the ER&R Support Center at ERRSupportCenter@Cognosante.com.*
NOTE: ER&R updated this verbiage to direct issuers to the ER&R Support Center, previously, the verbiage directed issuers to the FMCC help desk.
- Often, this error is caused by the issuer entering the FFM Benefit End Date into the Issuer Value field on the dispute form.
- To prevent these errors, issuers should enter the desired end date in the Issuer Value field on the dispute form and ensure this value matches the value the issuer reported in the RCNI file.

Q&A

