

Enrollment Reconciliation & IC834 Workgroup



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IC834 – Housekeeping

- **The PO-IC834 reporting suite** (PO Summary, PO Detailed, and Reinstatement Detailed) for transactions submitted 9/17 – 9/23 were sent out yesterday.
 - If you have any questions about specific IC834 transactions submitted or report delivery, please contact Inbound834@bah.com

IC834 – Anti Duplication

- The IC834 Team would like to remind issuers about when to use Cancel-Antiduplication versus Term-Antiduplication code combinations:
- **CANCEL-ANTIDUPLICATION**
 - Can be sent any time during the plan year
 - It is used when an issuer receives an initial enrollment from the FFM and they have knowledge that issuing a QHP would duplicate the consumer's benefits because they are already enrolled in Medicare.
- **TERM-ANTIDUPLICATION**
 - Used to prevent a current year policy from being auto-renewed to the next plan year.
 - Issuers are only permitted to send these transactions from 10/1-12/31

Issuer Enrollment Ops Training for 2020

- CMS has begun its series of training sessions targeted at Issuers new to the Marketplace for Plan Year 2020, any new Issuer personnel working with enrollment data, and any Issuer personnel interested in a refresher on the fundamentals of aligning enrollment data with the FFM
- The series kicked off on Wednesday, September 18th at Noon EDT and will continue each Wednesday for ***three*** more weeks
- Next week's session (Wednesday, October 2nd) will cover:
 - IC834 301: Troubleshooting & Resolving Rejections
 - Recon 201/301: RCNI & RCNO Deep Dives
- Registration is not required for this series; the following URL and dial-in information can be used to access the training sessions:
 - Webinar URL:
<https://letsmeet.webex.com/letsmeet/k2/j.php?MTID=tac50c1449d39116a7e9145a8445c412d>
 - Password: PREOE
 - Dial-In Information: 855-829-8848, Conference Code: 738-173-865
- Prior session materials available on zONE at:
 - <https://zone.cms.gov//document/2019-open-enrollment-ops-training-series>
- Tentative schedule for future Enrollment Ops Training sessions:
 - Week 4 (October 9th): Disputes 101
 - Week 5 (October 16th): UIR 101, EAPS 101

Housekeeping: Pre-Audit & Reconciliation

- **Prior Plan Years (2014-2018)**
 - The next set of 1095-A Consumer-Initiated Dispute Update (1095Ax) Files are scheduled for distribution to Issuers on Wednesday, October 2nd
- **Plan Year 2016**
 - Next month's 2016 FFM extract will be taken on Tuesday, October 15th at 6PM EDT
 - Comprehensive Enrollment Pre-Audit (AUD16) Files based upon that extract are scheduled for distribution to Issuers on Monday, October 21st
 - The RCNI16 submission deadline for the final scheduled 2016 off-cycle run is Wednesday, October 30th at 3PM EDT

Housekeeping: Pre-Audit & Reconciliation

- **Plan Year 2017**
 - Next month's 2017 FFM extract will be taken on Tuesday, October 15th at 6PM EDT
 - Incremental Pre-Audit (ISIPA7) Files based upon that extract are scheduled for distribution to Issuers on Friday, October 18th
- **Plan Year 2018**
 - Next month's 2018 FFM extract will be taken on Tuesday, October 15th at 6PM EDT
 - Incremental Pre-Audit (ISIPA8) Files based upon that extract are scheduled for delivery to Issuers on Thursday, October 17th

Housekeeping: Pre-Audit & Reconciliation

- **Plan Year 2019**
 - The RCNI9 submission deadline for September's Run 10 was last Thursday, September 19th at 3PM EDT
 - RCNO9 Files were distributed to Issuers on Tuesday, September 24th
 - **Please note:** Run 10 is the **FINAL** reconciliation cycle prior to Batch Auto-Renewal for PY2020
 - Next month's 2019 FFM extract will be taken on Tuesday, October 15th at 6PM EDT
 - Comprehensive Enrollment Pre-Audit (AUD9) Files based upon that extract are scheduled for distribution to Issuers on Thursday, October 17th
 - The RCNI9 submission deadline for October's Run 11 is Thursday, October 24th at 3PM EDT

ER&R Update Issue

- ER&R recently identified an issue in the disputes process that prevented some enrollment data updates from processing to completion.
- The issue impacted a small percentage of disputes submitted between March and August of this year.
- ER&R will resubmit these updates in the current cycle.
 - Changes should reflect in the October Pre-Audit file.
 - If applicable, payment adjustments will process in the November payment cycle.
- This afternoon, ER&R will email the point of contact for each impacted HIOS to inform them of the issue and provide the dispute ID, dispute date, file name, policy ID, dispute type, disposition code, coverage year, and HICS Case (if applicable) of all affected disputes.
- Issuers may direct questions to the ER&R Support Center:
 - ERRSupportCenter@cognosante.com
 - **(855) 591-7113**

Reminder: AM Approval for 2016 Disputes

- As announced on the September 19th Recon call, issuers may submit 2016 disputes without AM approval until 3:00 PM ET on October 31st.
 - This is an extension of the previous deadline of September 30th.

NOTE: On September 20th, issuers received an email from CMS that incorrectly identified the new deadline as December 31st, the correct date is October 31st.
- ER&R will require AM approval for 2016 disputes submitted after 3:00 PM ET on October 31st if the dispute does not include a supporting HICS case.

NOTE: AM approval is never required for disputes that include a supporting HICS case.

Q&A

