

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
Center for Consumer Information & Insurance Oversight
200 Independence Avenue SW
Washington, DC 20201



April 17, 2019

VIA ELECTRONIC MAIL:

[Issuer Company Name]

[Issuer HIOS ID if Applicable]

2019 Unaffiliated Issuer Enrollments (UIEs)

Dear NAME:

As instructed in the *2018 Unaffiliated Issuer Enrollments (UIEs)* letter dated August 6, 2018, issuers were required to terminate UIE coverage effective October 31, 2018. Our UIE analysis and enrollment records indicate that some UIEs were re-enrolled for 2019 coverage. The Centers for Medicare and Medicaid Services (CMS) has provided issuers with a list of these UIEs and asked issuers to contact these enrollees and direct them to call CMS to request a retroactive Enrollment Error Special Enrollment Period (SEP) to enroll in the Federally Facilitated Exchange (FFE).

This communication is to remind issuers of the UIE policy, and provide notification that CMS will make manual payments of Advance Payments of the Premium Tax Credit (APTCs) for any remaining 2019 UIEs for coverage through July 31, 2019, but not for coverage after that date. Therefore, issuers are expected to terminate FFE coverage for any remaining UIEs, as well as:

- Notify enrollees by June 1, 2019 that their coverage will be ending July 31, 2019
- Inform enrollees that they are entitled to an SEP for 60 days from the notice of termination
 - Enrollees may utilize this SEP by calling the Marketplace Call Center at 1-800-318-2596
- Offer the option to continue their coverage outside the FFE, if applicable.

If you have any questions or need assistance, please contact the ER&R Support Center by emailing errsupportcenter@cognosante.com or by calling 1-855-591-7113.

Sincerely,
Joy Kraybill

Acting Director, Marketplace Eligibility and Enrollment Group
Center for Consumer Information and Insurance Oversight
Centers for Medicare & Medicaid Services