

State Means for Medicare FFS – 2019, 0-100 Scale

50 states, DC and Puerto Rico

State Name	Care Coordination	Customer Service	Getting Appointments and Care Quickly	Getting Needed Care	Annual Flu Vaccine	Rating of Health Care Quality	Rating of Health Plans
AK	86	85	78	80	63	84	76
AL	85	VLR	74	84	74	85	85
AR	86	89	75	84	77	85	84
AZ	83	87	76	82	72	84	83
CA	84	85	75	82	73	85	83
CO	87	VLR	80	84	78	86	83
CT	85	87	79	84	80	86	83
DC	86	85	77	84	76	85	83
DE	85	86	76	82	80	84	84
FL	85	88	75	83	72	85	85
GA	86	90	75	84	74	84	85
HI	85	VLR	78	83	76	86	83
IA	87	VLR	81	85	80	87	81
ID	87	VLR	81	85	71	86	82
IL	87	87	79	84	73	86	84
IN	86	88	79	85	75	86	84
KS	87	VLR	81	85	76	86	84
KY	88	VLR	78	85	74	86	84
LA	88	89	75	85	73	87	84
MA	87	86	79	83	80	86	84
MD	86	87	76	83	79	86	83
ME	88	VLR	81	85	79	87	84
MI	85	86	77	84	75	85	82
MN	88	VLR	81	85	81	87	81
MO	87	87	79	85	75	87	84

State Name	Care Coordination	Customer Service	Getting Appointments and Care Quickly	Getting Needed Care	Annual Flu Vaccine	Rating of Health Care Quality	Rating of Health Plans
MS	87	VLR	75	84	70	85	85
MT	85	VLR	79	82	70	85	81
NC	87	88	78	85	79	86	85
ND	89	VLR	82	86	76	86	84
NE	88	86	81	87	78	86	83
NH	87	VLR	82	85	79	87	82
NJ	85	88	75	84	74	85	85
NM	83	VLR	75	78	76	83	83
NV	80	VLR	74	80	68	81	81
NY	84	86	75	82	76	84	81
OH	86	85	79	85	74	87	83
OK	85	VLR	77	83	77	84	82
OR	86	VLR	80	84	78	84	79
PA	87	85	79	85	78	86	83
PR	82	89	66	78	36	84	90
RI	86	89	78	85	81	86	83
SC	86	89	76	85	77	85	85
SD	90	VLR	83	86	76	88	84
TN	87	89	77	85	77	86	85
TX	85	88	76	84	77	85	83
UT	86	VLR	78	83	76	86	82
VA	86	87	77	83	79	85	85
VT	86	VLR	80	83	76	85	81
WA	86	VLR	79	82	75	85	80
WI	89	VLR	83	86	78	87	82
WV	87	VLR	76	84	70	84	83
WY	85	84	79	83	68	83	81

Values of "VLR" indicate results suppressed due to very low reliability.