▶ **Frequently Asked Questions (FAQ)**

Bank Account Information

Benefit Year (BY) Closeout

CGDP Portal

Disputes

Enrollment

Payments

Quarterly Invoices

System Access Information

Training

What is required to set up my access to the new CGDP Portal and how do I access it?

Answer:

As the primary contact on record, the information entered into the CGDP Portal Login page is the credential information currently used to access the CGDP TPAMailbox. Additionally, a link to the new CGDP Portal is available on the TPAdministrator website. Once on the website, select the New Direct Payment Process Information section, and then select CGDP Portal.

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