

## Frequently Asked Questions (FAQ)

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# How will payments be made in the Direct Payment Process?

Answer:

You will no longer be able to pay your invoices via any other method other than through the CGDP Portal using the new Direct Payment Process beginning Q2 2015. This new process is designed to perform ACH transactions per National Automated Clearing House Association (NACHA) rules and guidelines. For each invoice line item or group of line items submitted for payment initiation, the TPA's payment processor, ProfitStars, instructs PNC Bank to issue an aggregated debit to the payer's account on the TPA's behalf. Once the debits have successfully completed, individual payments are transferred to the selected Payee's accounts. For companies who have a debit lock enabled, they will need to inform their bank to allow debits for a specific Company ID, which will be supplied by the TPA. In this process, the TPA is acting as the Third Party Sender and PNC Bank is acting as the Originating Depository Financial Institution (ODFI) per NACHA rules and guidelines. For more information on NACHA and the various roles, please refer to: <https://www.nacha.org/ach-network>.

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