Manufacturer Payment Confirmation Procedures

Version 4

By:

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Introduction

The Third Party Administrator (TPA) will distribute the Coverage Gap Discount Program (CGDP) reports to the manufacturers on a quarterly cycle. These reports will be loaded to a SFTP mailbox for them to download and review. The purpose of this procedure document is to outline the details the TPA will use to distribute, process, and validate the CGDP reports with the Manufacturers.

Manufacturers

Manufacturers are required to pay invoices in full within 38 calendar days following the report distribution. Manufacturers are required to confirm their payments with the TPA within 5 business days after making payments to the Part D Sponsors.

Creating the Payment Confirmation Report

Manufacturers

The manufacturer must return a Payment Confirmation report to the TPA after making all of the payments to the Part D Sponsors. The Payment Confirmation is created by converting the Manufacturer Invoice report file. The steps to complete this process can be done using a text editor program such as Notepad®, WordPad® etc... The instructions for the Manufacturers to complete a payment confirmation report can be found at the link listed below:

Payment Confirmation Report Overview

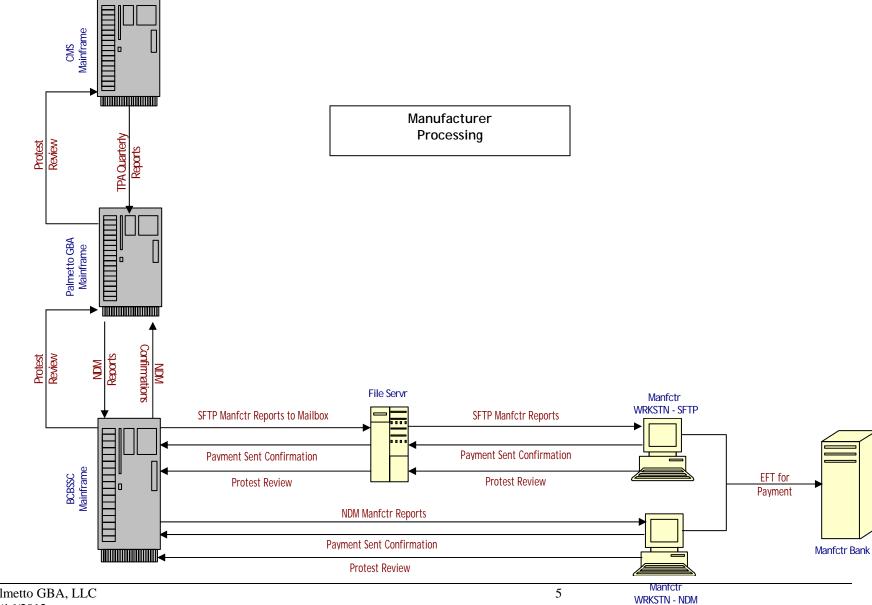
TPA Processing of the Payment Confirmation Report

When the payment confirmation report is received by the TPA, a payment confirmation response report will be generated and returned to the manufacturer. The payment confirmation response report will let the manufacturer know if the payment confirmation report was accepted, discrepant, or rejected by the TPA. The TPA will perform two levels of edits on each confirmation. The first level of edits will perform data integrity checks. All confirmations that pass the data integrity checks will be edited a second time to verify the payment confirmation amounts.

- <u>Accepted payment confirmation response reports</u> will not list any errors and will let the manufacturer know the confirmation was processed successfully by the TPA.
- <u>Rejected payment confirmation response reports</u> will list errors due to missing/invalid information in the confirmation. The manufacturer must make the corrections to the confirmation and resend it to the TPA.
- <u>Discrepant payment confirmation response reports</u> will list errors due to differing amount totals than what was originally invoiced by the TPA. The manufacturer must return a complete confirmation after the final payment is made. The TPA will generate compliance reports based on a final action process. The compliance reports will be generated using the last confirmation file received from the manufacturer. The manufacturer needs to ensure all of the data that was on the previous confirmation report is included on the subsequent confirmation reports.

Note - There will not be any grace periods given to the Manufacturers for rejected/discrepant payment confirmation reports. Manufacturers will be required to receive an accepted response report for their payment confirmation to avoid any compliance violations.

The TPA will run two cycles Monday – Friday to process any payment confirmation reports. The cycles will run at 9:00 A.M. and at 4:00 P.M. EST. The cycles will return all of the payment confirmation response reports to the manufacturer's mailboxes.



Manufacturer CGDP Process Flowchart

Palmetto GBA, LLC 02/16/2012

Sample Mailbox Screenshots

The TPA is the maintainer of the SFTP mailbox server for Manufacturers. Direction of the data flow is in accordance of the maintainer. This is why manufacturer's will pull all of the TPA reports from their OUTBOUND folders and return all of their TPA reports in their INBOUND folders.

Manufacturer OUTBOUND Mailbox Folder

| Name 🔺 | Size | Туре | Date Modified | Attributes |
|---------------------------|-------|--------------------|-------------------|------------|
| R0859122.RPT.MANUF_INVO | ЗКВ | MANUF_INVOICE File | 3/3/2011 9:03 AM | A |
| R0859339.RPT.MANUF_DETAIL | 16 KB | MANUF_DETAIL File | 3/3/2011 9:03 AM | A |
| RPT00000.RPTMANUF_DETAIL | 2 KB | RPTMANUF_DETAIL | 1/26/2011 1:23 PM | A |

The TPA will load the manufacturer's OUTBOUND folders with all of the available report types using the following formats:

All reports will be prefixed with R######.RPT. The ####### is a sequence number assigned by the TPA to catalog unique filenames.

The ENDING of each file name will be one of the following:

- MANUF_INVOICE This file will contain the INVOICE report
- MANUF_DETAIL This file will contain the DATA report
- EFTID_INFO This file will contain the EFT File
- MANUF_RESP This file will contain the payment confirmation response report
- MANUF_DISPUTE_RETURN This file will contain the acknowledgement from CMS of the dispute. This file will notify the manufacturer if there were any errors with the dispute file or if CMS accepted the dispute to research the resolution of the dispute.
- MANUF_DISPUTE_RESOLUTION This file will contain the CMS resolution of the manufacturer's dispute after CMS has completed the dispute research.

Manufacturer INBOUND Mailbox Folder

| Name 🔺 | Size | Туре | Date Modified | Attributes |
|----------------------------|------|--------------------|------------------|------------|
| R0859122.RPT.MANUF_CONFIRM | 3 KB | MANUF_CONFIRM File | 3/3/2011 9:03 AM | A |

The manufacturer will return any reports using the INBOUND Folder.

All reports will be prefixed with R######.RPT. The ####### is a sequence number assigned by the TPA to catalog unique filenames.

The ENDING of each file name will be one of the following:

- MANUF_CONFIRM This file will contain the payment confirmation report
- MANUF_DETAIL This file will contain the dispute file.

Sample Manufacturer Null File

If a manufacturer is not invoiced for the reporting period, a null report will be generated by the TPA. The null report confirms that the manufacturer did not get an invoice for the quarter. No further action is required.

```
PPPPP CCYYMMDD * * * No data received for this quarters report * * *
```

| Legend for highlighted fields above | | | | |
|-------------------------------------|--|--|--|--|
| PPPPP | PPPPP Manufacturer P-number. | | | |
| CCYYMMDD | CCYYMMDD The date the TPA distributed the reports to the manufacturer. | | | |

Payment Confirmation Report Layouts

The TPA has posted all of the file layouts on the web. The manufacturer's confirmation report layout can be found at the link listed below:

Manufacturer Payment Confirmation Report

Sample Payment Confirmation Response Reports

Accepted Payment Confirmation Response Report

REPORT: TPA-RESPM THIRD PARTY ADMINISTRATOR RUN DATE: CCYYMMDD TPA RESPONSE REPORT

MANUFACTURER ID: XXXXXX PNUMBER: PPPPP REPORT PD: YYYYQQ FILE ID: AAAAA STATUS: ACCEPTED RECEIPT OF THE REPORT

Simple Rejected Payment Confirmation Response Report

If the manufacturer header or trailer (TPAMH TPAMT) records are in error a Rejected Payment Confirmation report will be issued. The report will not display any sequence numbers after the record type. This is because these records only occur once in the confirmation report.

REPORT: TPA-RESPMTHIRD PARTY ADMINISTRATORRUN DATE: CCYYMMDDTPA RESPONSE REPORT

MANUFACTURER ID: XXXXXX PNUMBER: PPPPP REPORT PD: YYYYQQ FILE ID: AAAAA STATUS: REJECTED RECEIPT OF THE REPORT

| RECORD | TPACH | ERROR | ERROR DESCRIPTION |
|--------|--------|-------|-------------------|
| TYPE | SEQ NO | CODE | |
| TTTTT | | EEEE | DDDDDD |

Complex Rejected Payment Confirmation Response Report

If the manufacturer contract header or contract trailer records are in error a Rejected Payment Confirmation report will be issued. The report will display the sequence numbers from the previous TPACH record read that is in error.

| | REPORT: TPA-RESPMTHIRD PARTY ADMINISTRATORRUN DATE: CCYYMMDDTPA RESPONSE REPORT | | | | | | | |
|---|---|--------------|--------|--|--|--|--|--|
| | MANUFACTURER ID: XXXXXX PNUMBER: PPPPP REPORT PD: YYYYQQ FILE ID: AAAAA STATUS: REJECTED RECEIPT OF THE REPORT | | | | | | | |
| RECORD | | | | | | | | |
| TYPE TTTTT | SEQ NO 9999999 | CODE RRRR | DDDDDD | | | | | |
| | | | | | | | | |
| . "It is possible to have multiple errors issued for one confirmation report" | | | | | | | | |
| TTTTT | 9999999 | RRRR | DDDDDD | | | | | |

Discrepant Payment Confirmation Response Report

| 1.21 01111 | REPORT: TPA-RESPMTHIRD PARTY ADMINISTRATORRUN DATE: 20110531TPA RESPONSE REPORT | | | | | | | | |
|------------|---|-------|--|--|--|--|--|--|--|
| | MANUFACTURER ID: XP9898 PNUMBER: P9898 REPORT PD: 201101 FILE ID: 10MPC STATUS: DISCREPANT RECEIPT OF THE REPORT | | | | | | | | |
| RECORD | TPACT | ERROR | ERROR DESCRIPTION | | | | | | |
| TYPE | SEQ NO | CODE | | | | | | | |
| TPACT | 0000001 | E012 | CONFIRMED PAYMENT AMT <> INVOICE PAYMENT AMT | | | | | | |
| TPAMT | | E012 | CONFIRMED PAYMENT AMT <> INVOICE PAYMENT AMT | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |

TPA Error Codes

<u>Please note</u> – Some errors below can be issued against multiple record types. The record type is not listed in these errors because the response report will list which record type is in error. For example error E004, this error can be issued if the file id in any of the records TPAMH, TPACH, TPACT, or TPAMT is incorrect. The response report will list which of these record types did not contain the correct file id.

| Reject Code | Error Code Description | Failure Outcome |
|----------------|--|-----------------|
| E001 | INVALID REPORT PD | Reject |
| E002 | REPORT PD IN TPAMT RECORD DOES NOT MATCH THE TPAMH | Reject |
| E003 | REPORT PD IN TPACT RECORD DOES NOT MATCH THE TPACH | Reject |
| E004 | INVALID FILE ID | Reject |
| E005 | INVALID "P" NUMBER | Reject |
| E007 | NO DATE ENTERED/INVALID, OR DATE IS > CURRENT DATE | Reject |
| E008 | PAYMENT AMOUNT NOT NUMERIC | Reject |
| E009 | INVALID CONTRACT | Reject |
| E010 | INVALID RECORD TYPES IN FILE. | Reject |
| E011 | MISSING RECORD TYPES IN FILE. | Reject |
| E012 | CONFIRMED PAYMENT AMT <> INVOICE PAYMENT AMT | Discrepant |
| E013 | DUPLICATE CONFIRMATION REPORT ALREADY CONFIRMED | Reject |
| E015 | CONFIRM DATE PRECEDES INVOICE REPORT DISTRIBUTION DATE | Reject |
| E016 | TPAMT TOTAL NOT EQUAL TO TOTAL OF ALL TPACT RECORDS | Reject |

Payment Confirmation Response Report Record Layout

The following layouts have been provided for the manufacturer's convenience, if the manufacturer chooses to automate processing of their payment confirmation response report. Please refer to Appendix A for the record layouts of the report.

APPENDIX A – Payment Confirmation Record Layouts

First Line

| FIELD NO | FIELD NAME | POSITION | PICTURE | LENGTH | DEFINITION / VALUES |
|-------------|---------------|----------|---------|--------|--|
| 1 | LINE1-LITERAL | 1-8 | X(8) | 8 | This field will contain the value REPORT: |
| 2 | LINE1-VALUE | 9 – 17 | X(9) | 9 | This field will contain the value TPA- RESPM |
| 3 | FILLER | 18 – 27 | X(10) | 10 | Spaces |
| 4 | LINE1-TITLE | 28 - 52 | X(25) | 25 | This field will contain the value THIRD PARTY ADMINISTRATOR |
| 5 | FILLER | 53 - 100 | X(48) | 48 | Spaces |

Second Line

| FIELD NO | FIELD NAME | POSITION | PICTURE | LENGTH | DEFINITION / VALUES |
|-------------|---------------|----------|---------|--------|--|
| 1 | LINE2-LITERAL | 1 – 10 | X(10) | 10 | This field will contain the value RUN DATE: |
| | | | | | |
| 2 | LINE2-DATE | 11 – 18 | X(8) | 8 | CCYYMMDD |
| 3 | FILLER | 19 – 31 | X(13) | 13 | SPACES |
| 4 | LINE2-TITLE | 32 - 50 | X(19) | 19 | This field will contain the value TPA RESPONSE REPORT |
| 5 | FILLER | 51 - 100 | X(50) | 50 | Spaces |

Third Line

| F | TIELD NO | FIELD NAME | POSITION | PICTURE | LENGTH | DEFINITION / VALUES |
|---|-------------|------------|----------|---------|--------|---------------------|
| | 1 | FILLER | 1 - 100 | X(100) | 100 | Spaces |

Fourth Line

| FIELD NO | FIELD NAME | POSITION | PICTURE | LENGTH | DEFINITION / VALUES |
|-------------|----------------------|----------|---------|--------|---|
| 1 | LINE4-LITERAL- 1 | 1 – 17 | X(17) | 17 | MANUFACTURER ID: |
| 2 | LINE4- MAILBOX-ID | 18 - 23 | X(6) | 6 | This field will contain the Mailbox ID that was used to return the report to the TPA. |
| 3 | FILLER | 24 - 24 | X(1) | 1 | Spaces |
| 4 | LINE4-LITERAL- 2 | 25 - 34 | X(10) | 10 | This field will contain the value PNUMBER: |
| 5 | LINE4-HDR- REC-ID | 35 - 39 | X(5) | 5 | This field will contain the Pnnnn from the TPAMH record. |
| 6 | FILLER | 40 - 100 | X(61) | 61 | Spaces |

Fifth Line

| FIELD | | DOGUTION | DICTUDE | | |
|----------|------------------------|----------|---------|--------|--|
| NO | FIELD NAME | POSITION | PICTURE | LENGTH | DEFINITION / VALUES |
| | LINE5-LITERAL- | | 37(1.1) | 11 | This field will contain the value REPORT |
| 1 | 1 | 1-11 | X(11) | 11 | PD: |
| | LINE5- | | | | |
| | CURRENT- REPORTING- | | | | This field will contain the CURRENT |
| 2 | PERIOD | 12 – 17 | X(6) | 6 | REPORTING PERIOD from the TPAMH. |
| <u> </u> | | | | | |
| 3 | FILLER | 18 | X(1) | 1 | Spaces |
| | LINE5-LITERAL- | | | | |
| 4 | 2 | 19 – 27 | X(9) | 9 | This field will contain the value FILE ID: |
| | | | | | This field will contain the FILE ID from |
| 5 | LINE5-FILE-ID | 28-32 | X(5) | 5 | the TPAMH. |
| 6 | FILLER | 33 - 33 | X(1) | 1 | Spaces |
| | LINE5-LITERAL- | | | | |
| 7 | 3 | 34 - 41 | X(8) | 8 | This field will contain the value STATUS: |
| | | | | | This field will contain the value |
| | | | | | ACCEPTED, DISCREPANT, or |
| | | | | | REJECTED to inform the Manufacturer or |
| | LINE5-RESP- | 40.50 | | | Sponsor what the TPA did with the |
| 8 | MSG | 42 - 52 | X(11) | 11 | confirmation report. |
| 9 | FILLER | 53 – 53 | X(1) | 1 | Spaces |
| | LINE5-RESP- | | | | This field will contain the value RECEIPT |
| 10 | MSG-LITERAL | 54 - 74 | X(21) | 21 | OF THE REPORT |
| 11 | FILLER | 75 - 100 | X(26) | 26 | Spaces |

Note about Lines 6 through the end of the report

The following lines do not exist in the report unless the TPA has found a rejection or discrepancy processing the confirmation report. If the confirmation is ACCEPTED the RESPONSE report will end at line 5. Line 9 will repeat for every Reject Code issued by the TPA.

Sixth Line

| FIELD NO | FIELD NAME | POSITION | PICTURE | LENGTH | DEFINITION / VALUES |
|-------------|------------|----------|---------|--------|---------------------|
| 1 | FILLER | 1 - 100 | X(100) | 100 | Spaces |

Seventh Line

| FIELD NO | FIELD NAME | POSITION | PICTURE | LENGTH | DEFINITION / VALUES |
|-------------|------------|----------|---------|--------|--|
| | LINE7- | | | | |
| 1 | HEADING-1 | 1-6 | X(6) | 6 | This field will contain the value RECORD |
| 2 | FILLER | 7-12 | X(6) | 6 | Spaces |
| | LINE7- | | | | This field will contain the value TPACH or |
| 3 | HEADING-2 | 13 – 17 | X(5) | 5 | TPACT if the report is discrepant. |
| 4 | FILLER | 18 – 37 | X(20) | 20 | Spaces |
| | LINE7- | | | | |
| 5 | HEADING-4 | 38-42 | X(5) | 5 | This field will contain the value ERROR |
| 6 | FILLER | 43 - 48 | X(6) | 6 | Spaces |
| | LINE7- | | | | This field will contain the value ERROR |
| 7 | HEADING-5 | 49 - 65 | X(17) | 17 | DESCRIPTION |
| 8 | FILLER | 66 - 100 | X(35) | 35 | Spaces |

Eighth Line

| FIELD | | | | | |
|-------|------------|----------|---------|--------|--|
| NO | FIELD NAME | POSITION | PICTURE | LENGTH | DEFINITION / VALUES |
| | LINE8- | | | | |
| 1 | HEADING-1 | 1-6 | X(6) | 6 | This field will contain the value TYPE |
| 2 | FILLER | 7 – 12 | X(6) | 6 | Spaces |
| | LINE8- | | | | |
| 3 | HEADING-2 | 13 – 18 | X(6) | 6 | This field will contain the value SEQ NO |
| 4 | FILLER | 19 – 36 | X(18) | 18 | Spaces |
| | LINE8- | | | | |
| 5 | HEADING-4 | 37 – 40 | X(4) | 4 | This field will contain the value CODE |
| 6 | FILLER | 41 - 100 | X(60) | 60 | Spaces |

Ninth Line

| FIELD NO | FIELD NAME | POSITION | PICTURE | LENGTH | DEFINITION / VALUES |
|-------------|-----------------------------|----------|---------|--------|--|
| | LINE9-RECORD- | | | | This field will contain the RECORD TYPE of the record that was REJECTED |
| 1 | ТҮРЕ | 1-5 | X(5) | 5 | by the TPA. |
| 2 | FILLER | 6-12 | X(7) | 7 | Spaces |
| 3 | LINE9-BATCH- SEQ-NO | 13 – 19 | X(7) | 7 | This field will contain the sequence number of the TPACH record before the record that was rejected by the TPA. Or spaces if the rejected record is a TPAMH or TPAMT record. |
| 4 | FILLER | 20-37 | X(18) | 18 | Spaces |
| 5 | LINE9-ERROR- CODE | 38-41 | X(4) | 4 | This field will contain the REJECT CODE issued by the TPA. |
| 6 | FILLER | 42 - 47 | X(6) | 6 | Spaces |
| 7 | LINE9-ERROR- DESCRIPTION | 48 – 77 | X(30) | 30 | This field will contain the REJECT CODE Description issued by the TPA. |
| 8 | FILLER | 78 - 100 | X(23) | 23 | Spaces |