

Encounter Data System

Standard Companion Guide Transaction Information

Instructions related to the 837 Health Care Claim: Durable Medical Equipment (DME) Supplier Professional Transaction based on ASC X12 Technical Report Type 3 (TR3), Version 005010X222A1

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Preface

The Encounter Data System (EDS) Companion Guide contains information to assist Medicare Advantage Organizations (MAOs) and other entities in the submission of encounter data. The EDS Companion Guide is under development and the information in this version reflects current decisions and will be modified on a regular basis. All versions of the EDS Companion Guide are identified by a version number, which is located in the version control log on the last page of the document. Users should verify that they are using the most current version.

Questions regarding the contents of the EDS Companion Guide should be directed to <u>encounterdata@cms.hhs.gov</u>.

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1.0 Introduction

1.1 Scope

The CMS Encounter Data System (EDS) 837-P DME Companion Guide addresses how MAOs and other entities conduct Professional DME supplier claims Health Information Portability and Accountability Act (HIPAA) standard electronic transactions with CMS. The CMS EDS supports transactions adopted under HIPAA, as well as additional supporting transactions described in this guide.

The CMS EDS 837-P DME Companion Guide must be used in conjunction with the associated 837-P Implementation Guide (TR3) and the Encounter Data Front-End System (EDFES) CEM Edits Spreadsheets. The instructions in the CMS EDS 837-P DME Companion Guide are not intended for use as a stand-alone requirements document.

1.2 Overview

The CMS EDS 837-P DME Companion Guide includes information required to initiate and maintain communication exchange with CMS. The information is organized in the sections listed below:

- Contact Information: Includes telephone numbers and email addresses for EDS contacts.
- Control Segments/Envelopes: Contains information required to create the ISA/IEA, GS/GE, and ST/SE control segments in order for the EDS to support these transactions.
- Acknowledgements and Reports: Contains information for all transaction acknowledgements and reports sent by EDS.
- Transaction Specific Information: Describes the details of the HIPAA X12N Implementation Guides (IGs), using a tabular format. The tables contain a row for each segment with CMS and IG specific information. That information may contain:
 - o Limits on the repeat of loops or segments
 - o Limits on the length of a simple data element
 - Specifics on a sub-set of the IG's internal code listings
 - o Clarification of the use of loops, segments, and composite or simple data elements
 - Any other information tied directly to a loop, segment, and composite or simple data element pertinent to trading electronically with CMS.

In addition to the row for each segment, one (1) or more additional rows describe the EDS' usage for composite or simple data elements and for any other information.

1.3 Major Updates

1.3.1 EDPPPS Edits Enhancements Implementation Updates

MAOs and other entities may reference Section 10.0, Table 13 and Section 10.1, Table 14 for new and revised edits implemented in the EDDPPS.

1.3.2 EDPPPS Edits Prevention and Resolution Strategies – Phase III

MAOs and other entities may reference Section 10.2.3, Table 17 for a list of the remaining and new DME edits generated on MAO-002 Encounter Data Processing Status Reports.

1.4 References

MAOs and other entities must use the ASC X12N IG adopted under the HIPAA Administrative Simplification Electronic Transaction rule, along with CMS' Encounter Data Participant Guides and EDS Companion Guidelines, for development of EDS' transactions. These documents are accessible on the CSSC Operations website at <u>www.csscoperations.com</u>.

Additionally, CMS publishes the EDS' submitter guidelines and application, testing documents, 837 EDS Companion Guides and Encounter Data Participant Guides on the CSSC Operations website. MAOs and other entities must use the most current national standard code lists applicable to the 5010 transaction. The code lists is accessible at the Washington Publishing Company (WPC) website at <u>http://www.wpc-edi.com</u>

The applicable code lists are as follows:

- Claim Adjustment Reason Code (CARC)
- Claim Status Category Codes (CSSC)
- Claim Status Codes (CSC)

CMS provides X12 5010 file format technical edit spreadsheets for the 837-P and 837-I. The edits included in the spreadsheets are provided to clarify the WPC instructions or add Medicare specific requirements. In order to determine the implementation date of the edits contained in the spreadsheet, MAOs and other entities should initially refer to the spreadsheet version identifier. The version identifier is comprised of ten (10) characters as follows:

- Positions 1-2 indicate the line of business:
 - o EA Part A (837-I)
 - o EB Part B (837-P)
- Positions 3-6 indicate the year (e.g., 2011)
- Position 7 indicates the release quarter month
 - o 1 January release
 - o 2 April release
 - o 3 July release
 - o 4 October release
- Positions 8-10 indicate the spreadsheet version iteration number (e.g., V01-first iteration, V02second iteration)

The effective date of the spreadsheet is the first calendar day of the release quarter month. The implementation date is the first business Monday of the release quarter month. Federal holidays that potentially occur on the first business Monday are considered when determining the implementation date. For example, the edits contained in a spreadsheet version of EB20113V01 are effective July 1, 2011 and implemented on July 5, 2011.

2.0 Contact Information

2.1 The Customer Service and Support Center (CSSC)

The Customer Service and Support Center (CSSC) personnel are available for questions from 8:00A.M. – 7:00P.M. EST, Monday-Friday, with the exception of federal holidays, and can be contacted at 1-877-534-CSSC (2772) or by email at <u>csscoperations@palmettogba.com</u>.

2.2 Applicable Websites/Email Resources

RESOURCE	WEB ADDRESS
EDPS Bulletin	http://www.csscoperations.com/
EDS Inbox	encounterdata@cms.hhs.gov
EDS Participant Guides	http://www.csscoperations.com/
EDS User Group Materials	http://www.csscoperations.com/
ANSI ASC X12 TR3	http://www.wpc-edi.com/
Implementation Guides	
Washington Publishing Company	http://www.wpc-edi.com/
Health Care Code Sets	
CMS Edits Spreadsheet	http://www.cms.gov/MFFS5010D0/20_TechnicalDocumentation.asp

The following websites provide information to assist in EDS submission:

3.0 File Submission

3.1 File Size Limitations

Due to system limitations, the combination of all ST/SE transaction sets per file cannot exceed certain thresholds, dependent upon the connectivity method of the submitter. FTP and NDM users cannot exceed 85,000 encounters per file. Gentran/TIBCO users cannot exceed 5,000 encounters per file. For all connectivity methods, the TR3 allows no more than 5000 CLMs per ST/SE segment. The following table demonstrates the limits due to connectivity methods:

CONNECTIVITY	MAXIMUM NUMBER OF ENCOUNTERS	MAXIMUM NUMBER OF ENCOUNTERS PER ST/SE
FTP/NDM	85,000	5,000
Gentran/TIBCO	5,000	5,000

Note: Due to system processing overhead associated with smaller numbers of encounters within the ST/SE, it is highly recommended that MAOs and other entities submit larger numbers of encounters within the ST/SE, not to exceed 5,000 encounters.

In an effort to support and provide the most efficient processing system, and to allow for maximum performance, CMS recommends that FTP submitters' scripts upload no more than one (1) file per five (5) minute intervals. Zipped files should contain one (1) file per transmission. MAOs and other entities should refrain from submitting multiple files within the same transmission. NDM and Gentran/TIBCO users may submit a maximum of 255 files per day.

3.2 File Structure – NDM/Connect:Direct and Gentran/TIBCO Submitters Only

NDM/Connect Direct and Gentran/TIBCO submitters must format all submitted files in an 80-byte fixed block format. This means MAOs and other entities must upload every line (record) in a file with a length of 80 bytes/characters.

Submitters should create files with segments stacked, using only 80 characters per line. At position 81 of each segment, MAOs and other entities must create a new line. On the new line starting in position 1, continue for 80 characters, and repeat creating a new line in position 81 until the file is complete. If the last line in the file does not fill to 80 characters, the submitter should space the line out to position 80 and then save the file.

Note: If MAOs and other entities are using a text editor to create the file, pressing the Enter key will create a new line. If MAOs and other entities are using an automated system to create the file, create a new line by using a CRLF (Carriage Return Line Feed) or a LF (Line Feed). For example the ISA record is 106 characters long:

ISA*00* *00* *ZZ*ENH9999 *ZZ*80887 *120430*114 4*^*00501*000000031*1*P*:~

The first line of the file will contain the first 80 characters of the ISA segment; the last 26 characters of the ISA segment will be continued on the second line. The next segment will start in the 27th position and continue until column 80.

Note to NDM/Connect:Direct Users: If a submitter has not established a sufficient number of Generated Data Groups (GDGs) to accommodate the number of files returned from the EDFES, not all of the EDFES Acknowledgement reports will be stored in the submitter's system. To prevent this situation, NDM/ Connect:Direct submitters should establish a limit of 255 GDGs in their internal systems.

4.0 Control Segments/Envelopes

4.1 ISA/IEA

The term interchange denotes the transmitted ISA/IEA envelope. Interchange control is achieved through several "control" components, as defined in Table 1. The interchange control number is contained in data element ISA13 of the ISA segment. The identical control number must also occur in data element IEA02 of the IEA segment. MAOs and other entities must populate all elements in the ISA/IEA interchange. There are several elements within the ISA/IEA interchange that must be populated specifically for encounter data purposes. Table 1 provides EDS Interchange Control (ISA/IEA) specific elements.

Note: Table 1 presents only those elements that provide specific details relevant to encounter data. When developing the encounter data system, users should base their logic on the highest level of specificity. First, consult the WPC/TR3. Second, consult the CMS edits spreadsheets. Third, consult the CMS EDS 837-P Companion Guide. If the options expressed in the WPC/TR3 or the CEM edits spreadsheet are broader than the options identified in the CMS EDS 837-P Companion Guide, MAOs and other entities must use the rules identified in the Companion Guide.

Legend

SHADED rows represent segments in the X12N Implementation Guide

NON-SHADED rows represent data elements in the X12N Implementation Guide

	DEFEDENCE			
LOOP ID	REFERENCE	NAME	CODES	NOTES/COMMENTS
ISA		Interchange Control Header		
	ISA01	Authorization Information	00	No authorization information present
		Qualifier		
	ISA02	Authorization Information		Use 10 blank spaces
	ISA03	Security Information Qualifier	00	No security information present
	ISA04	Security Information		Use 10 blank spaces
	ISA05	Interchange ID Qualifier	ZZ	CMS expects to see a value of "ZZ" to
				designate that the code is mutually
				defined
	ISA05	Interchange ID Qualifier	ZZ	CMS expects to see a value of "ZZ" to
				designate that the code is mutually
				defined
	ISA06	Interchange Sender ID		EN followed by Contract ID Number
	ISA07	Interchange ID Qualifier	ZZ	CMS expects to see a value of "ZZ" to
				designate that the code is mutually
				defined
	ISA08	Interchange Receiver ID	80887	
ISA		Interchange Control Header		
	ISA11	Repetition Separator	^	
	ISA13	Interchange Control Number		Must be a fixed length with nine (9)
				characters and match IEA02.
				Used to identify file level duplicate
				collectively with GS06, ST02, and BHT03.
		Asknowledgement Deguested	1	•
	ISA14	Acknowledgement Requested	1	Interchange Acknowledgement Requested
				(TA1)
				A TA1 will be sent if the file is syntactically
				incorrect, otherwise only a '999' will be
				sent.

TABLE 1 – ISA/IEA INTERCHANGE ELEMENTS

LOOP ID	REFERENCE	NAME	CODES	NOTES/COMMENTS
	ISA15	Usage Indicator	Т	Test
			Р	Production
IEA		Interchange Control Trailer		
	IEA02	Interchange Control Number		Must match the value in ISA13

TABLE 1 – ISA/IEA INTERCHANGE ELEMENTS (CONTINUED)

4.2 **GS/GE**

The functional group is outlined by the functional group header (GS segment) and the functional group trailer (GE segment). The functional group header starts and identifies one or more related transaction sets and provides a control number and application identification information. The functional group trailer defines the end of the functional group of related transaction sets and provides a count of contained transaction sets.

MAOs and other entities must populate elements in the GS/GE functional group. There are several elements within the GS/GE that must be populated specifically for encounter data collection. Table 2 provides EDS functional group (GS/GE) specific elements.

Note: Table 2 presents only those elements that require explanation.

LOOP ID	REFERENCE	NAME	CODES	NOTES/COMMENTS
GS		Functional Group Header		
	GS02	Application Sender's Code		EN followed by Contract ID
				Number
				This value must match the value
				in ISA06
	GS03	Application Receiver's Code	80887	This value must match the value
				in ISA08
	GS06	Group Control Number		This value must match the value
				in GE02
				Used to identify file level
				duplicates collectively with ISA13,
				ST02, and BHT03
	GS08	Version/Release/Industry	005010X222A1	
		Identifier Code		
GE		Functional Group Trailer		
	GE02	Group Control Number		This value must match the value
				in GS06

TABLE 2 - GS/GE FUNCTIONAL GROUP ELEMENTS

4.3 ST/SE

The transaction set (ST/SE) contains required, situational loops, unused loops, segments, and data elements. The transaction set is outlined by the transaction set header (ST segment) and the transaction set trailer (SE segment). The transaction set header identifies the start and identifies the transaction set. The transaction set trailer identifies the end of the transaction set and provides a count of the data segments, which includes the ST and SE segments. There are several elements that must be populated specifically for encounter data purposes. Table 3 provides EDS' transaction set (ST/SE) specific elements.

Note: Table 3 presents only those elements that require explanation.

LOOP ID	REFERENCE	NAME	CODES	NOTES/COMMENTS
ST		Transaction Set Header		
	ST01	Transaction Set Identifier Code	837	
	ST02	Transaction Set Control Number		This value must match the value in SE02
				Used to identify file level
				duplicates collectively with
				ISA13, GS06, and BHT03
	ST03	Implementation Convention	005010X222A1	
		Reference		
SE		Transaction Set Trailer		
	SE01	Number of Included Segments		Must contain the actual number
				of segments within the ST/SE
	SE02	Transaction Set Control Number		This value must be match the
				value in ST02

TABLE 3 - ST/SE TRANSACTION SET HEADER AND TRAILER ELEMENTS

5.0 Transaction Specific Information

5.1 837 Professional: Data Element Table

Within the ST/SE transaction set, there are multiple loops, segments, and data elements that provide billing provider, subscriber, and patient level information. MAOs and other entities should reference <u>www.wpc-edi.com</u> to obtain the most current Implementation Guide. MAOs and other entities must submit EDS transactions using the most current transaction version.

The 837 Professional (DME) Data Element table identifies only those elements within the X12N Implementation Guide that require comment within the context of EDS' submission. Table 4 identifies the 837 Professional Implementation Guide by loop name, segment name, segment identifier, data element name, and data element identifier for cross reference. Not all of the data elements listed in Table 4 are required; but if they are used, the table reflects the values CMS expects to see.

LOOP ID	REFERENCE	NAME	CODES	NOTES/COMMENTS
	BHT	Beginning of Hierarchical		
		Transaction		
	BHT03	Originator Application		Must be a unique identifier across all
		Transaction Identifier		files
				Used to identify file level duplicates
				collectively with ISA13, GS06, and ST02
	BHT06	Claim Identifier	СН	Chargeable
1000A	NM1	Submitter Name		
1000/1	NM102	Entity Type Qualifier	2	Non-Person Entity
	NM102	Submitter Identifier		EN followed by Contract ID Number
1000A	PER	Submitter EDI Contact		
10004		Information		
	PER03	Communication Number	TE	It is recommended that MAOs and
		Qualifier	12	other entities populate the submitter's
		Quanter		telephone number
	PER05	Communication Number	EM	It is recommended that MAOs and
		Qualifier	2.00	other entities populate the submitter's
		Quanter		email address
	PER07	Communication Number	FX	It is recommended that MAOs and
		Qualifier		other entities populate the submitter's
				fax number
1000B	NM1	Receiver Name		
	NM102	Entity Type Qualifier	2	Non-Person Entity
	NM103	Receiver Name		EDSCMS
	NM109	Receiver ID	80887	Identifies CMS as the receiver of the
				transaction and corresponds to the
				value in ISA08 Interchange Receiver ID
2010AA	NM1	Billing Provider Name		
	NM108	Billing Provider ID Qualifier	XX	NPI Identifier
	NM109	Billing Provider Identifier	1999999992	Must be populated with a ten digit
				number, must begin with the number 1
				DME provider default NPI when the
				provider has not been assigned an NPI
2010AA	N4	Billing Provider City, State,		
		Zip Code		
	N403	Zip Code		The full nine (9) digits of the ZIP Code
				are required. If the last four (4) digits
				of the ZIP code are not available,
				populate a default value of "9998"

TABLE 4 - 837 PROFESSIONAL HEALTH CARE CLAIM

LOOP ID	REFERENCE	NAME	CODES	NOTES/COMMENTS
2010AA	REF	Billing Provider Tax		
		Identification		
	REF01	Reference Identification	EI	Employer's Identification Number
		Qualifier		
	REF02	Reference Identification	199999999	DME provider default EIN
2000B	SBR	Subscriber Information		
	SBR01	Payer Responsibility Number	S	EDSCMS is considered the destination
		Code		(secondary) payer
	SBR09	Claim Filing Indicator Code	MB	Must be populated with a value of MB –
				Medicare Part B
2010BA	NM1	Subscriber Name		
	NM108	Subscriber ID Qualifier	MI	Must be populated with a value of MI –
				Member Identification Number
	NM109	Subscriber Primary Identifier		This is the subscriber's Health Insurance
				Claim (HIC) number.
				Must match the value in Loop 2330A,
				NM109
2010BB	NM1	Payer Name		
	NM103	Payer Name		EDSCMS
	NM108	Payer ID Qualifier	PI	Must be populated with the value of PI –
				Payer Identification
	NM109	Payer Identification	80887	
2010BB	N3	Payer Address		
	N301	Payer Address Line	7500 Security	
			Blvd	
2010BB	N4	Payer City, State, ZIP Code		
	N401	Payer City Name	Baltimore	
	N402	Payer State	MD	
	N403	Payer ZIP Code	212441850	
2010BB	REF	Other Payer Secondary		
		Identifier		
	REF01	Contract ID Identifier	2U	
	REF02	Contract ID Number		MAO or other entity's Contract ID
				Number
2300	CLM	Claim Information		
	CLM02	Total Claim Charge Amount		
	CLM05-3	Claim Frequency Type Code	1	1=Original claim submission
			7	7=Replacement
			8	8=Deletion

LOOP ID	REFERENCE	NAME	CODES	NOTES/COMMENTS
2300	PWK	Claim Supplemental		
		Information		
	PWK01	Report Type Code	09	Populated for chart review submissions only
			OZ	Populated for encounters generated as a result of paper claims only
			РҮ	Populated for encounters generated as a result of 4010 claims only
	PWK02	Attachment Transmission Code	AA	Populated for chart review, paper generated encounters, or 4010 claims
2300	CN1	Contract Information		
2300	CN101	Contract Type Code	05	Populated for capitated arrangements
2300	REF	Payer Claim Control Number	00	
2300	REF01	Original Reference Number	F8	
	REF02	Payer Claim Control Number		Identifies ICN from original claim when submitting adjustment or chart review
2300	REF	Medical Record Number		
	REF01	Medical Record Identification Number	EA	
	REF02	Medical Record Identification Number	8	Chart review delete diagnosis code submission only – Identifies the diagnosis code populated in Loop 2300, HI must be deleted from the encounter ICN in Loop 2300, REF02
			Deleted	Chart review add and delete diagnosis
			Diagnosis	code submission only – Identifies
			Code(s)	diagnosis code(s) that must be deleted from the encounter ICN in Loop 2300, REF02
2320	CAS	Claim Adjustment		
	CAS02	Adjustment Reason Code		If a claim is denied in the MAO or other entity's adjudication system, the denial reason must be populated
2320	AMT	COB Payer Paid Amount		
	AMT02	Payer Paid Amount		MAO and other entity's paid amount
2320	OI	Coverage Information		
	OI03	Benefits Assignment Certification Indicator		Must match the value in Loop 2300, CLM08

LOOP ID	REFERENCE	NAME	CODES	NOTES/COMMENTS
2330A	NM1	Other Subscriber Name		
	NM108	Identification Code Qualifier	MI	
	NM109	Subscriber Primary Identifier		Must match the value in Loop 2010BA,
				NM109
2330B	NM1	Other Payer Name		
	NM108	Identification Code Qualifier	XV	
	NM109	Other Payer Primary	Payer01	MAO or other entity's Contract ID
		Identifier		Number
				Only populated if there is no Contract ID
				Number available for a true other payer
2330B	N3	Other Payer Address		
	N301	Other Payer Address Line		MAO or other entity's address
2330B	N4	Other Payer City, State, ZIP		
		Code		
	N401	Other Payer City Name		MAO or other entity's City Name
	N402	Other Payer State		MAO or other entity's State.
	N403	Other Payer ZIP Code		MAO or other entity's ZIP Code
2400	PWK	Durable Medical Equipment		
		Certificate of Medical		
		Necessity Indicator		
	PWK01	Attachment Report Type	СТ	
		Code		
	PWK02	Attachment Transmission	NS	Not Specified – Paperwork is available on
		Code		request
				MAOs and other entities must not submit supplemental forms
2400	CN1	Contract Information		
2400	CN1 CN101	Contract Type Code	05	Populated for each capitated/staff
	CNIOI	contract type code	05	service line
2430	SVD	Line Adjudication		
2100		Information		
	SVD01	Other Payer Primary		Must match the value in Loop 2330B,
		Identifier		NM109
2430	CAS	Line Adjustments		
	CAS02	Adjustment Reason Code		If a service line is denied in the MAO or
				other entity's adjudication system, the
				denial reason must be populated

LOOP ID	REFERENCE	NAME	CODES	NOTES/COMMENTS
2430	DTP	Line Check or Remittance		
		Date		
	DTP03			Populate the claim receipt date minus
				one (1) day as the default primary payer
				adjudication date only in the instance
				that the primary payer adjudication date
				is not available

6.0 Acknowledgements and/or Reports

6.1 TA1 – Interchange Acknowledgement

The TA1 report enables the receiver to notify the sender when there are problems with the interchange control structure. As the interchange envelope enters the EDFES, the EDI translator performs TA1 validation of the control segments/envelope. The sender will only receive a TA1 if there are syntax errors in the file. Errors found in this stage will cause the entire X12 interchange to reject with no further processing.

MAOs and other entities will receive a TA1 interchange report acknowledging the syntactical inaccuracy of an X12 interchange header ISA and trailer IEA and the envelope's structure. Encompassed in the TA1 is the interchange control number, interchange date and time, interchange acknowledgement code and interchange note code. The interchange control number, date, and time are identical to those populated on the original 837-I or 837-P ISA line, which allows for MAOs and other entities to associate the TA1 with a specific file previously submitted.

Within the TA1 segment, MAOs and other entities will be able to determine if the interchange rejected by examining the interchange acknowledgement code (TA104) and the interchange note code (TA105). The interchange acknowledgement code stipulates whether the interchange (ISA/IEA) rejected due to syntactical errors. An "R" will be the value in the TA104 data element if the interchange rejected due to errors. The interchange note code is a numeric code that notifies MAOs and other entities of the specific error. If a fatal error occurs, the EDFES generates and returns the TA1 interchange acknowledgement report within 24 hours of the interchange submission. If a TA1 interchange control structure error is identified, MAOs and other entities must correct the error and resubmit the interchange file.

6.2 999 – Functional Group Acknowledgement

After the interchange passes the TA1 edits, the next stage of editing is to apply Implementation Guide (IG) edits and verify the syntactical correctness of the functional group(s) (GS/GE). Functional groups allow for organization of like data within an interchange; therefore, more than one (1) functional group with multiple claims within the functional group can be populated in a file. The 999 acknowledgement report provides information on the validation of the GS/GE functional group(s) and the consistency of

the data. The 999 report provides MAOs and other entities information on whether the functional group(s) were accepted or rejected.

If a file has multiple GS/GE segments and errors occurred at any point within one of the syntactical and IG level edit validations, the GS/GE segment will reject, and processing will continue to the next GS/GE segment. For instance, if a file is submitted with three (3) functional groups and there are errors in the second functional group, the first functional group will accept, the second functional group will reject, and processing will continue to the third functional group.

The 999 transaction set is designed to report on adherence to IG level edits and CMS standard syntax errors as depicted in the CMS edit spreadsheet. Three (3) possible acknowledgement values are:

- "A" Accepted
- "R" Rejected
- "P" Partially Accepted, At Least One Transaction Set Was Rejected

When viewing the 999 report, MAOs and other entities should navigate to the IK5 and AK9 segments. If an "A" is displayed in the IK5 and AK9 segments, the claim file is accepted and will continue processing.

If an "R" is displayed in the IK5 and AK9 segments, an IK3 and an IK4 segment will be displayed. These segments indicate what loops and segments contain the error that needs correcting so the interchange can be resubmitted. The third element in the IK3 segment identifies the loop that contains the error. The first element in the IK3 and IK4 indicates the segment and element that contain the error. The third element in the IK4 segment indicates the reason code for the error.

6.3 277CA – Claim Acknowledgement

After the file accepts at the interchange and functional group levels, the third level of editing occurs at the transaction set level within the CEM in order to create the Claim Acknowledgement Transaction (277CA) report. The CEM checks the validity of the values within the data elements. For instance, data element N403 must be a valid nine (9)-digit ZIP code. If a non-existent ZIP code is populated, the CEM will reject the encounter. The 277CA is an unsolicited acknowledgement report from CMS to MAOs and other entities.

The 277CA is used to acknowledge the acceptance or rejection of encounters submitted using a hierarchical level (HL) structure. The first level of hierarchical editing is at the Information Source level. This entity is the decision maker in the business transaction receiving the X12 837 transactions (EDSCMS). The next level is at the Information Receiver level. This is the entity expecting the response from the Information Source. The third hierarchal level is at the Billing Provider of Service level; and the fourth and final level is done at the Patient level. Acceptance or rejection at this level is based on the WPC and the CMS edits spreadsheet. Edits received at any hierarchical level will stop and no further editing will take place. For example, if there is a problem with the Billing Provider of Service submitted on the 837, individual patient edits will not be performed. For those encounters not accepted, the

277CA will detail additional actions required of MAOs and other entities in order to correct and resubmit those encounters.

If an MAO or other entity receives a 277CA indicating an encounter rejected, the MAO or other entity must resubmit the encounter until the 277CA indicates no errors were found.

If an encounter is accepted, the 277CA will provide the ICN assigned to that encounter. The ICN segment for the accepted encounter will be located in 2200D REF segment, REF01=IK and REF02=ICN. The ICN is a unique 13-digit number.

If an encounter rejects, the 277CA will provide edit information in the STC segment. The STC03 data element will convey whether the HL structures accepted or rejected. The STC03 is populated with a value of "WQ", if the HL was accepted. If the STC03 data element is populated with a value of "U", the HL rejects and the STC01 data element will list the acknowledgement code.

6.4 MAO-001 – Encounter Data Duplicates Report

When the MAO-002 Encounter Data Processing Status Report is returned to an MAO or other entity, and contains edit 98325 – Service Line(s) Duplicated, the EDPS will also generate and return the MAO-001 Encounter Data Duplicates Report. MAOs and other entities will not receive the MAO-001 report if there are no duplicate errors received on submitted encounters.

The MAO-001 report is a fixed length report available in flat file and formatted report layouts. It provides information for encounters and service lines that receive a status of "reject" and the specific error message of 98325 – Service Line(s) Duplicated. MAOs and other entities must correct and resubmit all encounters and/or service lines for edit 98325. The MAO-001 report allows MAOs and other entities the opportunity to more easily reconcile these duplicate encounters and service lines.

6.5 MAO-002 – Encounter Data Processing Status Report

After a file accepts through the EDFES, the file is transmitted to the Encounter Data Processing System (EDPS) where further editing, processing, pricing, and storage occurs. As a result of EDPS editing, the EDPS will return the MAO-002 – Encounter Data Processing Status Report.

The MAO-002 report is a fixed length report available in flat file and formatted report layouts that provide encounter and service line level information. The MAO-002 reflects two (2) statuses at the encounter and service line level: "accepted" and "rejected". Lines that reflect a status of "accept" yet contain an error message in the Edit Description column are considered "informational" edits. MAOs and other entities are not required to take further action on "informational" edits.

The '000' line on the MAO-002 report identifies the header level and indicates either "accepted" or "rejected" status. If the '000' header line is rejected, the encounter is considered rejected and MAOs and other entities must correct and resubmit the encounter. If the '000' header line is "accepted" and at least one (1) other line (i.e., 001 002 003 004) is accepted, then the overall encounter is accepted.

6.6 Reports File Naming Conventions

In order for MAOs and other entities to receive and identify the EDFES acknowledge reports (TA1, 999, and 277CA) and EDPS MAO-002 Encounter Data Processing Status Report, specific reports file naming conventions have been used. The file name ensures that the specific reports are appropriately distributed to each secure, unique mailbox. The EDFES and EDPS have established unique file naming conventions for reports distributed during testing and production.

6.6.1 Testing Reports File Naming Convention

Table 5 provides the EDFES reports file naming conventions according to connectivity method. MAOs and other entities should note that Connect:Direct (NDM) users' reports file naming conventions are user defined.

REPORT TYPE	GENTRAN/TIBCO MAILBOX	FTP MAILBOX	
EDFES Notifications	T.xxxxx.EDS_RESPONSE.pn	RSPxxxxx.RSP.REJECTED_ID	
TA1	T.xxxxx.EDS_REJT_IC_ISAIEA.pn	X12xxxxx.X12.TMMDDCCYYHHMMS	
999	T.xxxxx.EDS_REJT_FUNCT_TRANS.pn	999#####.999.999	
999	T.xxxxx.EDS_ACCPT_FUNCT_TRANS.pn	999#####.999.999	
277CA	T.xxxxx.EDS_RESP_CLAIM_NUM.pn	RSPxxxxx.RSP_277CA	

TABLE 5 – TESTING EDFES REPORTS FILE NAMING CONVENTIONS

Table 6 provides the EDPS reports file naming convention by connectivity method. MAOs and other entities should note that Connect:Direct (NDM) users' reports file naming conventions are user defined.

TABLE 6 – TESTING EDPS REPORTS FILE NAMING CONVENTIONS

CONNECTIVITY	TESTING NAMING CONVENTION	TESTING NAMING CONVENTION
METHOD	FORMATTED REPORT	FLAT FILE LAYOUT
GENTRAN/	T .xxxxx.EDPS_001_DataDuplicate_Rpt	T .xxxxx.EDPS_001_DataDuplicate_File
TIBCO	T.xxxxx.EDPS_002_DataProcessingStatus_Rpt	T.xxxxx.EDPS_002_DataProcessingStatus_File
	T .xxxxx.EDPS_004_RiskFilter_Rpt	T .xxxxx.EDPS_004_RiskFilter_File
	T.xxxxx.EDPS_005_DispositionSummary_Rpt	T.xxxxx.EDPS_005_DispositionSummary_File
	T .xxxxx.EDPS_006_EditDisposition_Rpt	T .xxxxx.EDPS_006_EditDisposition_ File
	T .xxxxx.EDPS_007_DispositionDetail_Rpt	T .xxxxx.EDPS_007_DispositionDetail_ File
FTP	RPTxxxxx.RPT.EDPS_001_DATDUP_RPT	RPTxxxxx.RPT.EDPS_001_DATDUP_File
	RPTxxxxx.RPT.EDPS_002_DATPRS_RPT	RPTxxxxx.RPT.EDPS_002_DATPRS_File
	RPTxxxxx.RPT.EDPS_004_RSKFLT_RPT	RPTxxxxx.RPT.EDPS_004_RSKFLT_ File
	RPTxxxxx.RPT.EDPS_005_DSPSUM_RPT	RPTxxxxx.RPT.EDPS_005_DSPSUM_ File
	RPTxxxxx.RPT.EDPS_006_EDTDSP_RPT	RPTxxxxx.RPT.EDPS_006_EDTDSP_ File
	RPTxxxxx.RPT.EDPS_007_DSTDTL_RPT	RPTxxxxx.RPT.EDPS_007_DSTDTL_ File

Table 7 provides a description of the file name components, which will assist MAOs and other entities in identifying the report type.

FILE NAME COMPONENT	DESCRIPTION	
RSPxxxxx	The type of data 'RSP' and a sequential number assigned by the server 'xxxxx'	
X12xxxxx	The type of data 'X12' and a sequential number assigned by the server 'xxxxx'	
TMMDDCCYYHHMMS	The Date and Time stamp the file was processed	
999xxxxx	The type of data '999' and a sequential number assigned by the server 'xxxxx'	
RPTxxxxx	The type of data 'RPT' and a sequential number assigned by the server 'xxxxx'	
EDPS_XXX	Identifies the specific EDPS Report along with the report number (i.e., '002', etc.)	
XXXXXXX	Seven (7) characters available to be used as a short description of the contents of the file	
RPT/FILE	Identifies if the file is a formatted report 'RPT' or a flat file 'FILE' layout	

TABLE 7 – FILE NAME COMPONENT DESCRIPTION

6.6.2 Production Reports File Naming Convention

A different production reports file naming convention is used so that MAOs and other entities may easily identify reports generated and distributed during production. Table 8 provides the reports file naming conventions per connectivity method for production reports.

REPORT TYPE	GENTRAN/TIBCO MAILBOX	FTP MAILBOX
EDFES Notifications	P.xxxxx.EDS_RESPONSE.pn	RSPxxxxx.RSP.REJECTED_ID
TA1	P.xxxxx.EDS_REJT_IC_ISAIEA.pn	X12xxxxxX12.TMMDDCCYYHHMMS
999	P.xxxxx.EDS_REJT_FUNCT_TRANS.pn	999#####.999.999
999	P.xxxxx.EDS_ACCPT_FUNCT_TRANS.pn	999#####.999.999
277CA	P.xxxxx.EDS_RESP_CLAIM_NUM.pn	RSPxxxxx.RSP_277CA

TABLE 8 – PRODUCTION EDFES REPORTS FILE NAMING CONVENTIONS

Table 9 provides the production EDPS reports file naming conventions per connectivity method.

TABLE 9 – PRODUCTION EDPS REPORTS FILE NAMING CONVENTIONS

CONNECTIVITY METHOD	PRODUCTION NAMING CONVENTION FORMATTED REPORT	PRODUCTION NAMING CONVENTION FLAT FILE LAYOUT
GENTRAN/	P.xxxxx.EDPS_001_DataDuplicate_Rpt	P.xxxxx.EDPS_001_DataDuplicate_File
TIBCO	P.xxxxx.EDPS_002_DataProcessingStatus_Rpt	P.xxxxx.EDPS_002_DataProcessingStatus_File
	P.xxxxx.EDPS_004_RiskFilter_Rpt	P.xxxxx.EDPS_004_RiskFilter_File
	P.xxxxx.EDPS_005_DispositionSummary_Rpt	P.xxxxx.EDPS_005_DispositionSummary_ File
	P.xxxxx.EDPS_006_EditDisposition_Rpt	P.xxxxx.EDPS_006_EditDisposition_File
	P.xxxxx.EDPS_007_DispositionDetail_Rpt	P.xxxxx.EDPS_007_DispositionDetail_ File
FTP	RPTxxxxx.RPT.PROD_001_DATDUP_RPT	RPTxxxxx.RPT.PROD_001_DATDUP_File
	RPTxxxxx.RPT.PROD_002_DATPRS_RPT	RPTxxxxx.RPT.PROD_002_DATPRS_File
	RPTxxxxx.RPT.PROD_004_RSKFLT_RPT	RPTxxxxx.RPT.PROD_004_RSKFLT_File
	RPTxxxxx.RPT.PROD_005_DSPSUM_RPT	RPTxxxxx.RPT.PROD_005_DSPSUM_ File
	RPTxxxxx.RPT.PROD_006_EDTDSP_RPT	RPTxxxxx.RPT.PROD_006_EDTDSP_ File
	RPTxxxxx.RPT.PROD_007_DSTDTL_RPT	RPTxxxxx.RPT.PROD_007_DSTDTL_ File

6.7 EDFES Notifications

The EDFES distributes special notifications to submitters when encounters have been processed by the EDFES, but will not proceed to the EDPS for further processing. These notifications are distributed to MAOs and other entities, in addition to standard EDFES Acknowledgement Reports (TA1, 999, and 277CA) in order to avoid returned, unprocessed files from the EDS.

Table 10 provides the file type, EDFES notification message, and EDFES notification message description.

The file has an 80 character record length and contains the following record layout:

- 1. File Name Record
 - a. Positions 1 7 = Blank Spaces
 - b. Positions 8 18 = File Name:
 - c. Positions 19 62 = Name of the Saved File
 - d. Positions 63 80 = Blank Spaces
- 2. File Control Record
 - a. Positions 1 4 = Blank Spaces
 - b. Positions 5 18 = File Control:
 - c. Positions 19 27 = File Control Number
 - d. Positions 28 80 = Blank Spaces
- 3. File Count Record
 - a. Positions 1 18 = Number of Claims:
 - b. Positions 19 24 = File Claim Count
 - c. Positions 25 80 = Blank Spaces
- 4. <u>File Separator Record</u>
 - a. Positions 1 80 = Separator (-----)
- 5. File Message Record
 - a. Positions 1 80 = FILE WAS NOT SENT TO THE EDPS BACK-END PROCESS FOR THE FOLLOWING REASON(S)
- 6. File Message Records
 - a. Positions 1 80 = File Message

The report format example is as follows:

FILE CONTROL: XXXXXXXXX

NUMBER OF CLAIMS: 99,999

FILE WAS NOT SENT TO THE EDPS BACK-END PROCESS FOR THE FOLLOWING REASON(S)

APPLIES TO	ENCOUNTER TYPE	NOTIFICATION MESSAGE	NOTIFICATION MESSAGE DESCRIPTION
All files submitted	All	FILE ID (XXXXXXXXX) IS A DUPLICATE OF A FILE ID SENT WITHIN THE LAST 12 MONTHS	The file ID must be unique for a 12 month period
All files submitted	All	SUBMITTER NOT AUTHORIZED TO SEND CLAIMS FOR PLAN (CONTRACT ID)	The submitter is not authorized to send for this plan
All files submitted	All	PLAN ID CANNOT BE THE SAME AS THE SUBMITTER ID	The Contract ID cannot be the same as the Submitter ID
All files submitted	All	AT LEAST ONE ENCOUNTER IS MISSING A CONTRACT ID IN THE 2010BB-REF02 SEGMENT	The Contract ID is missing
All files submitted	All	SUBMITTER NOT FRONT-END CERTIFIED	The submitter must be front-end certified to send encounters for validation or production
Production files submitted	All	SUBMITTER NOT CERTIFIED FOR PRODUCTION	The submitter must be certified to send encounters for production
Tier 2 file submitted	All	THE INTERCHANGE USAGE INDICATOR MUST EQUAL 'T'	The Professional Tier II file is being sent with a 'P' in the ISA15 field
Tier 2 file submitted	All	PLAN (CONTRACT ID) HAS (X,XXX) CLAIMS IN THIS FILE. ONLY 2,000 ARE ALLOWED	The number of encounters for a Contract ID cannot be greater than 2,000
DME End-to-End Testing - PACE	DME	FILE CANNOT CONTAIN MORE THAN 8 ENCOUNTERS	The number of encounters cannot be greater than 8
DME End-to-End Testing – File 1	DME	FILE CAN ONLY CONTAIN FILE 1 ENCOUNTERS	The test cases from file 1 and Files 2 or 3 cannot be in the same file
DME End-to-End Testing – File 1	DME	FILE CANNOT CONTAIN MORE THAN 10 ENCOUNTERS	The number of encounters cannot be greater than 10
DME End-to-End Testing – File 2	DME	FILE CANNOT CONTAIN MORE THAN 2 ENCOUNTERS	The number of encounters cannot be greater than 2
DME End-to-End Testing – File 3	DME	FILE CANNOT CONTAIN MORE THAN 2 ENCOUNTERS	The number of encounters cannot be greater than 2
DME End-to-End Testing – File 3	DME	CANNOT SEND TEST CASE 7 UNTIL AN MAO-002 REPORT HAS BEEN RECEIVED FOR FILE 1	The MAO-002 report must be received before File 3 can be submitted
DME End-to-End Testing – File 3	DME	FILE CAN ONLY CONTAIN TEST CASE 7 ENCOUNTERS	The test cases in File 3 can only be test case 7 Encounters
End-to-End Testing – File 1 End-to-End Testing – Additional File(s)	All	PATIENT CONTROL NUMBER IS MORE THAN 20 CHARACTERS LONG THE TC# WAS TRUNCATED	The Claim Control Number, including the Test Case Number, must not exceed 20 characters
End-to-End Testing – File 1	All	FILE CONTAINS (X) TEST CASE (X) ENCOUNTER(S)	The file must contain two (2) of each test case

APPLIES TO	ENCOUNTER TYPE	NOTIFICATION MESSAGE	NOTIFICATION MESSAGE DESCRIPTION
End-to-End Testing – Additional File(s)	All	ADDITIONAL FILES CANNOT BE VALIDATED UNTIL AN MAO-002 REPORT HAS BEEN RECEIVED	The MAO-002 report must be received before additional files can be submitted
All files submitted	All	DATE OF SERVICE CANNOT BE BEFORE 2011	Files cannot be submitted with a date of service before 2011
All files submitted	All	TRANSACTION SET (ST/SE) (XXXXXXXX) CANNOT EXCEED 5,000 CLAIMS	There can only be 5,000 claims in each ST/SE Loop
All files submitted	All	FILE CANNOT EXCEED 85,000 ENCOUNTERS	The maximum number of encounters allowed in a file
Test	All	NO TEST CASES FOUND IN THIS FILE	This file was processed with the Interchange Indicator = 'T' and the Submitter was not yet Front-End Certified

TABLE 10 – EDFES NOTIFICATIONS (CONTINUED)

7.0 Front-End Edits

CMS provides a list of the edits used to process all encounters submitted to the EDFES. The Fee-for-Service (FFS) Professional CEM Edits Spreadsheet identifies active and deactivated edits for MAOs and other entities to reference for programming their internal systems and reconciling EDFES Acknowledgement Reports. The edits for Professional DME submission are identified in the column labeled "CEDI".

The Professional CEM Edits Spreadsheet provides documentation regarding edit rules that explain how to identify an EDFES edit and the associated logic. The Professional CEM Edits Spreadsheet also provides a change log that lists the revision history for edit updates.

MAOs and other entities are able to access the Professional CEM Edits Spreadsheet on the CMS website at <u>https://www.cms.gov/Medicare/Billing/MFFS5010D0/Technical-Documentation.html</u> and on the CSSC Operations website at:

http://www.csscoperations.com/internet/cssc3.nsf/docsCat/CSSC~CSSC%20Operations~Encounter%20 Data~Resources?open&expand=1&navmenu=Encounter^Data||.

7.1 Deactivated Front-End Edits

Several CEM edits currently active in the FFS Professional CEM edits spreadsheet will be deactivated in order to ensure that syntactically correct encounters pass front-edit editing. Table 11 provides a list of the deactivated EDFESCEM edits. The edit reference column provides the exact reference for the deactivated edits. The edit description column provides the Claim Status Category Code (CSCC), the Claim Status Code (CSC), and the Entity Identifier Code (EIC), when applicable. The notes column provides a description of the edit reason. MAOs and other entities should reference the WPC website at www.wpc-edi.com for a complete listing of all CSCCs and CSCs.

Note: The EDFES has deactivated all DME translator and CEM level edits pertaining to balancing. The deactivated balancing edits are now included in Table 11.

EDIT REFERENCE	EDIT DESCRIPTION	EDIT NOTES
X222.087.2010AA.NM109.030		Valid NPI Crosswalk must be available for this
AZZZ.087.2010AA.NIVI109.030	CSCC A7: "Acknowledgement /Rejected for Invalid Information"	edit.
	CSC 562: "Entity's National Provider	euit.
	Identifier (NPI)"	
X222.087.2010AA NIM100.0F0	EIC: 85 Billing Provider	This Fee for Service edit validates the NPI and
X222.087.2010AA.NM109.050	CSCC A8: "Acknowledgement /	
X222.140.2010BB.REF02.075	Rejected for relational field in error"	submitter ID number to ensure the submitter is
	CSC 496 "Submitter not approved for	authorized to submit on the provider's behalf.
	electronic claim submissions on behalf	Encounter data cannot use this validation as
	of this entity."	we validate the plan number and submitter ID to ensure the submitter is authorized to submit
	EIC: 85 Billing Provider	on the plans behalf.
X222.091.2010AA.N301.070	CSCC A7: "Acknowledgement /Rejected	Remove edit check for 2010AA N3 P O Box
X222.091.2010AA.N302.060	for Invalid Information"	variations when ISA08 = 80882 (Professional
	CSC 503: "Entity's Street Address"	payer code).
	EIC: 85 Billing Provider	
X222.094.2010AA.REF02.040	CSCC A7: "Acknowledgement /Rejected	2010AA.REF02 must be nine digits with no
	for Invalid Information"	punctuation.
	CSC 128: "Entity's tax id"	
	EIC: 85 Billing Provider	
X222.094.2010AA.REF02.050	CSCC A8: "Acknowledgement /	Valid NPI Crosswalk must be available for this
	Rejected for relational field in error"	edit.
	CSC 562: "Entity's National Provider	
	Identifier (NPI)"	
	CSC 128: "Entity's tax id"	
	EIC: 85 Billing Provider	
X222.116.2000B.SBR03.004	CSCC A8: Acknowledgement/Rejected	
X222.116.2000B.SBR03.006	for relational field in error	
	CSC 163: Entity's Policy Number	
	CSC 732: Information submitted	
	inconsistent with billing guidelines	
	EIC IL: Subscriber	
X222.116.2000B.SBR04.005	CSCC A8: Acknowledgement/Rejected	
X222.116.2000B.SBR04.007	for relational field in error	
	CSC 663: Entity's Group Name	
	CSC 732: Information submitted	
	inconsistent with billing guidelines	
	EIC IL: Subscriber	

TABLE 11 – 837-P DME DEACTIVATED FRONT-END EDITS

EDIT REFERENCE	E II – 837-P DIVIE DEACTIVATED FRONT-EN EDIT DESCRIPTION	EDIT NOTES
X222.138.2010BB.REF.010	CSCC A7: "Acknowledgement /Rejected	This REF Segment is used to capture the Plan
X222.157.2300.CLM02.020	for Invalid Information" CSC 732: "Information submitted inconsistent with billing guidelines." CSC 560: "Entity's Additional/Secondary Identifier." EIC: PR "Payer"	number, as this is unique to Encounter Submission only. The CEM has the following logic that is applied: Non-VA claims: 2010BB.REF with REF01 = "2U", "EI", "FY" or "NF" must not be present. VA claims: 2010BB.REF with REF01 = "EI", "FY" or "NF" must not be present. This edit needs to remain off in order for the submitter to send in his plan number. 2300.CLM02 must be numeric.
AZZZ.157.2500.CLIVI02.020	Element"	2500.CLIMOZ must be numeric.
X222.157.2300.CLM05-3.020	CSCC A7: "Acknowledgement /Rejected for Invalid Information" CSC 535: "Claim Frequency Code"	Fee for Service does not allow a claim to come in with a frequency type other than 1 (Original Claim). This Edit is turned off for Encounter so that submitters can submit a frequency type = 7 Replacement and frequency type = 8 Deletion
X222.196.2300.REF.010	CSCC A7: "Acknowledgement /Rejected for Invalid Information" CSC 732: "Information submitted inconsistent with billing guidelines." CSC 464: "Payer Assigned Claim Control Number."	Fee for service does not allow a REF segment containing a claim control number to be used when sending a corrected (Frequency type = 7) or deleted (Frequency type = 8) claim. 2300.REF with REF01 = "F8" must not be present. This edit needs to remain off in order for the submitter to send the claim control number they are trying to correct or delete.
X222.262.2310B.NM109.030	CSCC A7: "Acknowledgement /Rejected for Invalid Information" CSC 562: "Entity's National Provider Identifier (NPI)" EIC: 82 Rendering Provider	Valid NPI Crosswalk must be available for this edit.
X222.351.2400.SV101-7.020	"CSCC A8: ""Acknowledgement / Rejected for relational field in error"" CSC 306 Detailed description of service" 2400.SV101-7 must be present when 2400.SV101-2 is present on the table of procedure codes that require a description.	When using a not otherwise classified or generic HCPCS procedure code the CEM is editing for a more descriptive meaning of the procedure code. For example, the submitter is using J3490. The description for this HCPCS is Not Otherwise Classified (NOC) Code. CMS has made a decision not to price claims with these types of codes.
X222.430.2420A.NM109.030	CSCC A7: "Acknowledgement /Rejected for Invalid Information" CSC 562: "Entity's National Provider Identifier (NPI)" EIC 82 "Rendering Provider"	2420A.NM109 must be a valid NPI on the Crosswalk when evaluated with 1000B.NM109.
X222.480.2430.SVD02.020	IK403 = 6: Invalid Character in Data Element	

TABLE 11 – 837-P DME DEACTIVATED FRONT-END EDITS (CONTINUED)

7.2 Temporarily Deactivated Front-End Edits

Table 12 provides a list of the temporarily deactivated EDFES DME CEM balancing edits in order to ensure that encounters that require balancing of monetary fields will pass front-end editing.

Note: The DME edits listed in Table 12 are not all-inclusive and are subject to amendment.

EDIT REFERENCE	EDIT DESCRIPTION	EDIT NOTES
X222.157.2300.CLM02.070	CSCC A7: "Acknowledgement/Rejected for Invalid Information" CSC 178: "Submitted Charges"	2300.CLM02 must equal the sum of all 2400.SV102 amounts.
X222.157.2300.CLM02.090	CSCC A7: "Acknowledgement /Rejected for Invalid Information" CSC 400: "Claim is out of Balance" CSC 672: "Payer's payment information is out of balance"	2300.CLM02 must equal the sum of all 2320 & 2430 CAS amounts and the 2320 AMT02 (AMT01=D).
X222.305.2320.AMT.040	CSCC A7: Acknowledgement/Rejected for Invalid Information CSC 41: Special handling required at payer site CSC 286: Other Payer's Explanation of Benefits/payment information CSC 732: Information submitted inconsistent with billing guidelines	
X222.305.2320.AMT02.060	CSCC A7: "Acknowledgement/Rejected for Invalid Information" CSC 672: "Other Payer's payment information is out of balance" CSC 286: Other payer's Explanation of Benefits/payment information	2320 AMT02 must = the sum of all existing 2430.SVD02 payer paid amounts (when the value in 2430.SVD01 is the same as the value in 2330B.NM109) minus the sum of all claim level adjustments (2320 CAS adjustment amounts) for the same payer. NOTE: Perform this edit only when 2430SVD segments are present for this 2320-2330x iteration's payer.
X222.351.2400.SV102.060	CSCC A7: "Acknowledgement/Rejected for Invalid Information" CSC 400: "Claim is out of balance: CSC 583:"Line Item Charge Amount" CSC 643: "Service Line Paid Amount"	SV102 must = the sum of all payer amounts paid found in 2430 SVD02 and the sum of all line adjustments found in 2430 CAS Adjustment Amounts.

TABLE 12 – 837-P DME TEMPORARILY DEACTIVATED CEM EDITS

8.0 Duplicate Logic

In order to ensure encounters submitted are not duplicates of encounters previously submitted, header and detail level duplicate checking will be performed. If the header and/or detail level duplicate checking that determines the file is a duplicate, the file will reject, and an error report will be returned to the submitter.

8.1 Header Level

When a file (ISA/IEA) is received, the system assigns a hash total to the file based on the entire ISA/IEA interchange. The EDS uses hash totals to ensure the accuracy of processed data. The hash total is a total of several fields or data in a file, including fields not normally used in calculations, such as the account number. At various stages in processing, the hash total is recalculated and compared with the original. If a file comes in later in a different submission, or a different submission of the same file, and gets the same hash total, it will reject as a duplicate.

In addition to the hash total, the system also references the values collectively populated in ISA13, GS06, ST02, and BHT03. If two (2) files are submitted with the exact same values populated as a previously submitted and accepted file, the file will be considered a duplicate and the error message CSCC - A8 = Acknowledgement / Rejected for relational field in error, CSC -746 = Duplicate Submission will be provided on the 277CA.

8.2 Detail Level

Once an encounter passes through the Institutional or Professional processing and pricing system, it is stored in an internal repository, the Encounter Operational Data Store (EODS). If a new encounter is submitted that matches specific values on another stored encounter, the encounter will be rejected and considered a duplicate encounter. The encounter will be returned to the submitter with an error message identifying it as a duplicate encounter. Currently, the following values are the minimum set of items being used for matching an encounter in the EODS:

- Beneficiary Demographic
 - Health Insurance Claim Number (HICN)
 - o Name
- Date of Service
- Place of Service (2 digits)
- Type of Service not submitted on the 837-P, but is derived from data captured
- Procedure Code(s) and 4 modifiers
- Rendering Provider NPI
- Paid Amount*

* Paid Amount is the amount paid by the MAO or other entity and should be populated in Loop ID-2320, AMT02.

9.0 837-P DME Business Cases

In accordance with 45 CFR 160.103 of the HIPAA, Protected Health Information (PHI) has been removed from all business cases. As a result, the business cases have been populated with fictitious information about the Subscriber, MAO and provider(s). The business cases reflect 2012 dates of service.

Although the business cases are provided as examples of possible encounter submissions, MAOs and other entities must populate valid data in order to successfully pass translator and CEM level editing. MAOs and other entities should direct questions regarding the contents of the EDS Test Case Specifications to encounterdata@cms.hhs.gov.

Note: The business cases identified in the CMS EDS 837-P DME Companion Guide indicate paid amounts and DTP segments at the line level.

The Adjudication or Payment Date (DTP 573 segment) must follow the paid amount. For example, if the paid amount is populated at the claim level, the DTP 573 segment must be populated at the claim level. If the paid amount is populated at the line level, the DTP 573 segment must be populated at the line level.

9.1 DME Supplier Encounter – Oxygen Services

Business Scenario 1: Mary Dough is the patient and the subscriber and went to Dr. Shannon Wilson, who prescribed Mary Dough with oxygen service rental from Oxygen Supply Company due to chronic airway obstruction. Happy Health Plan is the MAO.

File String 1: ISA*00* *00* *ZZ*ENH9999 *ZZ*80887 *120430*114 4*^*00501*20000031*1*P*:~ GS*HC*ENH9999*80887*20120430*1144*69*X*005010X222A1~ ST*837*0534*005010X222A1~ BHT*0019*00*3920394930206*20120428*1615*CH~ NM1*41*2*HAPPY HEALTH PLAN*****46*ENH9999~ PER*IC*JANE DOE*TE*5555552222~ NM1*40*2*EDSCMS*****46*80887~ HL*1**20*1~ NM1*85*2*OXYGEN SUPPLY COMPANY****XX*1299999999~ N3*123 BREATH DRIVE~ N4*NORFOLK*VA*235149999~ REF*EI*344232321~ PER*IC*BETTY SMITH*TE*9195551111~ HL*2*1*22*0~ SBR*S*18*XYZ1234567**47****MB~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ DMG*D8*19390807*F~ NM1*PR*2*EDSCMS*****PI*80887~ N3*7500 SECURITY BLVD~ N4*BALTIMORE*MD*212441850~ REF*2U*H9999~ CLM*2997677856479709654A*260.12***11:B:1*Y*A*Y*Y~ HI*BK:496*BF:51881~ SBR*P*18*XYZ1234567*****16~ AMT*D*260.12~ OI***Y***Y~ NM1*IL*1*DOUGH*MARY****MI*672148306~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ NM1*PR*2*HAPPY HEALTH PLAN****XV*H9999~ N3*705 E HUGH ST~ N4*NORFOLK*VA*235049999~ REF*T4*Y~ LX*1~

SV1*HC:E1390:RR*230.55*UN*1***1:2~

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PWK*CT*NS~ CR3*I*MO*99~ DTP*472*RD8*20120401-20120430~ DTP*463*D8*2012022212~ SVD*H9999*230.55*HC:E1390:RR*1~ DTP*573*D8*20120514~ LX*2~ SV1*HC:E0431:RR*29.57*UN*1***1:2~ PWK*CT*NS~ CR3*I*MO*99~ DTP*472*RD8*20120401-20120430~ DTP*463*D8*2012022212~ SVD*H9999*29.57*HC:E0431:RR**1~ DTP*573*D8*20120514~ SE*50*0534~ GE*1*69~ IEA*1*20000031~

9.2 DME Supplier Encounter – Capped Rental – Wheelchair

Business Scenario 2: John Smith is the patient and the subscriber and went to Dr. Jim Fortune, who prescribed John Smith with a powered wheelchair rental from Scooter Rehab Store due to a stroke, which caused paralysis. Happy Health Plan is the MAO.

File String 2: ISA*00* *00* *ZZ*ENH9999 *ZZ*80887 *120430*114 4*^*00501*200000331*1*P*:~ GS*HC*ENH9999*80887*20120430*1144*34*X*005010X222A1~ ST*837*0535*005010X222A1~ BHT*0019*00*4897574384904*20120428*1615*CH~ NM1*41*2*HAPPY HEALTH PLAN*****46*ENH9999~ PER*IC*JANE DOE*TE*5555552222~ NM1*40*2*EDSCMS*****46*80887~ HL*1**20*1~ NM1*85*2*SCOOTER REHAB STORE****XX*1239999999~ N3*456 TRAVEL DRIVE~ N4*NORFOLK*VA*235159999~ REF*EI*809845839~ **PER*IC*BETTY SMITH*TE*9195551111~** HL*2*1*22*0~ NM1*DK*1*FORTUNE*JIM****XX*1234589999~ N3*1518 STATE PARK AVENUE~ N4*VIRGINIA BEACH*VA*234539999~ SBR*S*18*XYZ1234567**47****MB~ NM1*IL*1*SMITH*JOHN****MI*6459482938~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ DMG*D8*19460806*M~ NM1*PR*2*EDSCMS*****PI*80887~ N3*7500 SECURITY BLVD~ N4*BALTIMORE*MD*212441850~ REF*2U*H9999~ CLM*2997677886479709654A*378.12***11:B:1*Y*A*Y*Y~ HI*BK:436*BF:3449~ SBR*P*18*XYZ1234567*****16~ AMT*D*378.12~ 01***Y***Y~ NM1*IL*1*SMITH*JOHN****MI*6459482938~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ NM1*PR*2*HAPPY HEALTH PLAN****XV*H9999~ N3*705 E HUGH ST~

N4*NORFOLK*VA*235049999~

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REF*T4*Y~ LX*1~ SV1*HC:K0010:RR:BR:KH*378.12*UN*1***1:2~ PWK*CT*NS~ CR3*I*MO*99~ DTP*472*RD8*20120401-20120430~ DTP*463*D8*2012022212~ SVD*H9999*378.12*HC:K0010:RR:BR:KH**1~ DTP*573*D8*20120514~ SE*42*0535~ GE*1*34~ IEA*1*200000331~

9.3 DME Supplier Encounter – Purchase – Portable Toilet

Business Scenario 3: Jasmine Connors is the patient and the subscriber and went to Dr. Martin Stevenson, who prescribed Jasmine Connors with a commode chair from the Loucks Family Medical Supply due to a broken back. Happy Health Plan is the MAO.

File String 3: *00* ISA*00* *ZZ*ENH9999 *ZZ*80887 *120430*114 4*^*00501*200000631*1*P*:~ GS*HC*ENH9999*80887*20120430*1144*98*X*005010X222A1~ ST*837*8876*005010X222A1~ BHT*0019*00*4897574384905*20120428*1615*CH~ NM1*41*2*HAPPY HEALTH PLAN*****46*ENH9999~ PER*IC*JANE DOE*TE*5555552222~ NM1*40*2*EDSCMS****46*80887~ HL*1**20*1~ NM1*85*2*LOUCKS FAMILY MEDICAL SUPPLY*****XX*1239999999~ N3*459 TRAVEL DRIVE~ N4*NORFOLK*VA*235199999~ RFF*FI*809845838~ **PER*IC*BETTY SMITH*TE*9195551111~** HL*2*1*22*0~ SBR*S*18*XYZ1234567**47****MB~ NM1*IL*1*CONNORS*JASMINE****MI*6459472938~ N3*1234 STATE DRIVE~ N4*NORFOLK*VA*235099999~ DMG*D8*19430812*F~ NM1*PR*2*EDSCMS*****PI*80887~ N3*7500 SECURITY BLVD~ N4*BALTIMORE*MD*212441850~ REF*2U*H9999~ CLM*2997877886479709654A*158.98***11:B:1*Y*A*Y*Y~ HI*BK:8058~ SBR*P*18*XYZ1234567*****16~ AMT*D*158.98~ 01***Y***Y~ NM1*IL*1*CONNORS*JASMINE****MI*6459472938~ N3*1235 STATE DRIVE~ N4*NORFOLK*VA*235099999~ NM1*PR*2*HAPPY HEALTH PLAN****XV*H9999~ N3*705 E HUGH ST~ N4*NORFOLK*VA*235049999~ REF*T4*Y~ LX*1~

SV1*HC:E0170:RR:KX*158.98*UN*1***1~

PWK*CT*NS~ DTP*472*D8*20120403~ DTP*463*D8*2012022212~ CR3*I*MO*99~ SVD*H9999*158.98*HC:E0170:RR:KX**1~ DTP*573*D8*20120514~ SE*42*8876~ GE*1*98~ IEA*1*200000631~

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LX*1~

MAO. File String 4: *00* ISA*00* *ZZ*ENH9999 *ZZ*80887 *120530*114 7*^*00501*200000931*1*P*:~ GS*HC*ENH9999*80887*20120530*1147*98*X*005010X222A1~ ST*837*0567*005010X222A1~ BHT*0019*00*3920394830206*20120530*1147*CH~ NM1*41*2*HAPPY HEALTH PLAN****46*ENH9999~ PER*IC*JANE DOE*TE*5555552222~ NM1*40*2*EDSCMS****46*80887~ HL*1**20*1~ NM1*85*2*DOCTORS CHOICE*****XX*1299999799~ N3*129 DOCTOR DRIVE~ N4*NORFOLK*VA*235189999~ REF*EI*456769032~ **PER*IC*BETTY SMITH*TE*9195551111~** HL*2*1*22*0~ SBR*S*18*XYZ1234567**47****MB~ NM1*IL*1*ANDERSON*KELLY****MI*672248306~ N3*1237 STATE DRIVE~ N4*NORFOLK*VA*235099999~ DMG*D8*19401224*F~ NM1*PR*2*EDSCMS*****PI*80887~ N3*7500 SECURITY BLVD~ N4*BALTIMORE*MD*212441850~ REF*2U*H9999~ CLM*2997677858479709654A*2245.89***11:B:1*Y*A*Y*Y~ HI*BK:V4975~ SBR*P*18*XYZ1234567*****16~ AMT*D*2245.89~ 01***Y***Y~ NM1*IL*1*ANDERSON*KELLY****MI*672248306~ N3*1237 STATE DRIVE~ N4*NORFOLK*VA*235099999~ NM1*PR*2*HAPPY HEALTH PLAN****XV*H9999~ N3*705 E HUGH ST~ N4*NORFOLK*VA*235049999~ REF*T4*Y~

DME Supplier Encounter – Prosthetic Device

Business Scenario 4: Kelly Anderson is the patient and the subscriber and went to Dr. James Washington, who prescribed Kelly Anderson with a below the knee leg prosthesis from Doctor's Choice due to an auto accident, which was conditionally covered. Happy Health Plan is the

9.4

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SV1*HC:L5105:RR*2245.89*UN*1***1~ PWK*CT*NS~ CR3*I*MO*99~ DTP*472*D8*20120403~ DTP*463*D8*2012022212~ SVD*H9999*2245.89*HC:L5105:RR**1~ DTP*573*D8*20120514~ SE*42*0567~ GE*1*98~ IEA*1*200000931~

9.5 DME Supplier Encounter – Bathtub Rail

Business Scenario 5: Zaffer Rahman is the patient and the subscriber and went to Dr. Jamar Lee, who prescribed Zaffer Rahman with a bathtub rail from Medical Supply Corporation due to rheumatoid arthritis. Happy Health Plan is the MAO that denied the claim because the safety item was not included in the benefit structure.

File String 5: *ZZ*ENH9999 ISA*00* *00* *120530*114 *ZZ*80887 7*^*00501*700000459*1*P*:~ GS*HC*ENH9999*80887*20120530*1147*22*X*005010X222A1~ ST*837*0119*005010X222A1~ BHT*0019*00*3920304830206*20120530*1147*CH~ NM1*41*2*HAPPY HEALTH PLAN*****46*ENH9999~ PER*IC*JANE DOE*TE*5555552222~ NM1*40*2*EDSCMS*****46*80887~ HL*1**20*1~ NM1*85*2*MEDICAL SUPPLY CORPORATION*****XX*1299699799~ N3*129 DOCTOR DRIVE~ N4*NORFOLK*VA*235189999~ REF*EI*456969032~ **PER*IC*BETTY SMITH*TE*9195551111~** HL*2*1*22*0~ SBR*S*18*XYZ1234567**47****MB~ NM1*IL*1*RAHMAN*ZAFFER****MI*672248306~ N3*1230 STATE DRIVE~ N4*NORFOLK*VA*235099999~ DMG*D8*19411224*M~ NM1*PR*2*EDSCMS*****PI*80887~ N3*7500 SECURITY BLVD~ N4*BALTIMORE*MD*212441850~ REF*2U*H9999~ CLM*2997677898479709654A*38.98***11:B:1*Y*A*Y*Y~ HI*BK:7140~ SBR*P*18*XYZ1234567*****16~ CAS*CO*204*38.98 AMT*D*0.00~ OI***Y***Y~ NM1*IL*1*RAHMAN*ZAFFER****MI*672248306~ N3*1230 STATE DRIVE~ N4*NORFOLK*VA*235099999~ NM1*PR*2*HAPPY HEALTH PLAN****XV*H9999~ N3*705 E HUGH ST~ N4*NORFOLK*VA*235049999~ REF*T4*Y~

LX*1~ SV1*HC:E0240:NU*38.98*UN*1***1~ PWK*CT*NS~ CR3*I*MO*99~ DTP*472*D8*20120403~ DTP*463*D8*2012022212~ SVD*H9999*0.00*HC:E0240:NU**1~ DTP*573*D8*20120514~ SE*43*0119~ GE*1*22~ IEA*1*700000459~

9.6 DME Supplier Encounter - Parenteral

Business Scenario 6: Hiro Hernandez is the patient and the subscriber and went to Dr. Kim Lee, who prescribed Hiro Hernandez with TPN from Doctor's Best due to dysphagia. Happy Health Plan is the MAO.

File String 6: ISA*00* *00* *ZZ*ENH9999 *ZZ*80887 *120530*114 7*^*00501*240000459*1*P*:~ GS*HC*ENH9999*80887*20120530*1147*42*X*005010X222A1~ ST*837*1372*005010X222A1~ BHT*0019*00*3927304830206*20120530*1147*CH~ NM1*41*2*HAPPY HEALTH PLAN*****46*ENH9999~ PER*IC*JANE DOE*TE*5555552222~ NM1*40*2*EDSCMS*****46*80887~ HL*1**20*1~ NM1*85*2*DOCTORS BEST****XX*1299899799~ N3*130 DOCTOR DRIVE~ N4*NORFOLK*VA*235189999~ REF*EI*456969032~ **PER*IC*BETTY SMITH*TE*9195551111~** HL*2*1*22*0~ SBR*S*18*XYZ1234567**47****MB~ NM1*IL*1*HERNANDEZ*HIRO****MI*673248306~ N3*1230 STATE DRIVE~ N4*NORFOLK*VA*235099999~ DMG*D8*19410924*M~ NM1*PR*2*EDSCMS*****PI*80887~ N3*7500 SECURITY BLVD~ N4*BALTIMORE*MD*212441850~ REF*2U*H9999~ CLM*2997697898479709654A*248.99***11:B:1*Y*A*Y*Y~ HI*BK:78720~ SBR*P*18*XYZ1234567*****16~ AMT*D*248.99~ 01***Y***Y~ NM1*IL*1*HERNANDEZ*HIRO****MI*673248306~ N3*1230 STATE DRIVE~ N4*NORFOLK*VA*235099999~ NM1*PR*2*HAPPY HEALTH PLAN****XV*H9999~ N3*705 E HUGH ST~ N4*NORFOLK*VA*235049999~ REF*T4*Y~ LX*1~

SV1*HC:B4193:BR*248.99*UN*1***1~

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PWK*CT*NS~ CR3*I*MO*99~ DTP*472*D8*20120403~ DTP*463*D8*2012022212~ SVD*H9999*248.99*HC:B4193:BR**1~ DTP*573*D8*20120514~ SE*42*1372~ GE*1*42~ IEA*1*240000459~

10.0 Encounter Data DME Processing and Pricing System Edits

After a DME encounter passes translator and CEM level editing and receives an ICN on a 277CA, the EDFES then transfers the encounter to the Encounter Data DME Processing and Pricing System (EDDPPS) where editing, processing, pricing, and storage occur. In order to assist MAOs and other entities in submission of encounter data through the EDDPPS, CMS has provided the current list of the EDDPPS edits in Table 13.

Note: The edit descriptions listed in Table 13 have been revised to identify a maximum of 41 characters in order to display a more comprehensive explanation of edits on the MAO-002 Reports.

The EDDPPS edits are organized in four (4) different categories, as provided in Table 13, Column 2. The EDDPPS edit categories include the following:

- Validation
- Beneficiary
- Reference
- Duplicate

Table 13, Column 3 identifies two (2) edit dispositions: Informational and Reject. Informational edits will cause the encounter to be flagged; however, the Informational edit will not cause processing and/or pricing to cease. Reject edits will cause an encounter to stop processing and/or pricing, and the MAO or other entity must resubmit the encounter through the EDFES. T The encounter must then pass translator and CEM level editing prior to transferring the data to the EDDPPS for reprocessing. The EDDPPS edit description, as found in Table 13, Column 4, is included on the EDPS transaction reports to provide further information for the MAO or other entity to identify the specific reason for the edit generated.

If there is no reject edit at the header level and at least one of the lines is accepted, then the encounter is accepted. If there is no reject edit at the header level, but all lines reject, then the encounter will reject. If there is a reject edit at the header level, the encounter will reject.

Table 13 reflects only the currently programmed EDDPPS edits. MAOs and other entities should note that, as testing progresses, it may be determined that the current edits require modifications, additional edits may be necessary, or edits may be deactivated. MAOs and other entities must always reference the most recent version of the CMS EDS 837-P DME Companion Guide to determine the current edits in the EDDPPS.

EDDPPS EDIT#	EDDPPS EDIT CATEGORY	EDDPPS EDIT DISPOSITION	EDDPPS EDIT ERROR MESSAGE
00010	Validation	Reject	From DOS Greater Than TCN Date
00011	Validation	Reject	Missing DOS in Header/Line
00012	Validation	Reject	DOS Prior to 2012
00025	Validation	Reject	Through DOS After Receipt Date
00265	Validation	Reject	Correct/Replace or Void ICN Not in EODS
00699	Validation	Reject	Void Must Match Original
00755	Validation	Reject	Void Encounter Already Void/Adjusted
00760	Validation	Reject	Adjusted Encounter Already Void/Adjusted
00761	Validation	Reject	Billing Provider Different from Original
00762	Validation	Reject	Unable to Void Rejected Encounter
00764	Validation	Reject	Original Must Be Chart Review to Void
00765	Validation	Reject	Original Must Be Chart Review Encounter to Adjust
02106	Beneficiary	Informational	Invalid Beneficiary Last Name
02110	Beneficiary	Reject	Beneficiary HICN Not on File
02112	Beneficiary	Reject	DOS After Beneficiary DOD
02120	Beneficiary	Reject	Beneficiary Gender Mismatch
02125	Beneficiary	Reject	Beneficiary DOB Mismatch
02240	Beneficiary	Reject	Beneficiary Not Enrolled in MAO for DOS
02255	Beneficiary	Reject	Beneficiary Not Part A Eligible for DOS
02256	Beneficiary	Reject	Beneficiary Not Part C Eligible for DOS
03015	Reference	Informational	DOS Spans CPT/HCPCS Effective/End Date
03101	Validation	Informational	Invalid Gender for CPT/HCPCS
30135	Reference	Informational	Gender Mismatch for Dx Code
30261	Validation	Informational	Referring Physician NPI Required
30262	Validation	Informational	Invalid Modifier
31000	Validation	Informational	HCPCS Require LT or RT Modifier
31100	Validation	Informational	Invalid Dx Code For CPT/HCPCS
31105	Validation	Informational	Invalid Modifier AY/AX Combination
98315	Duplicate	Reject	Linked Chart Review Duplicate
98320	Duplicate	Reject	Chart Review Duplicate
98325	Duplicate	Reject	Service Line(s) Duplicated

10.1 EDDPPS Edits Enhancements Implementation Dates

As the EDS matures, the EDPS may require enhancements to the EDDPPS editing logic. As these enhancements occur, CMS will provide the updated information (i.e., disposition changes and activation or deactivation of an edit). Table 14 provides MAOs and other entities with the implementation dates for enhancements made to the EDDPPS since the last release of the CMS EDS 837-P DME Companion Guide.

EDIT	EDIT DISPOSITION	EDIT DESCRIPTION	ENHANCEMENT	ENHANCEMENT DATE
98315	Reject	Linked Chart Review Duplicate	New edit instituted for duplicate linked Chart Review encounters	05/02/2014
98320	Reject	Chart Review Duplicate	New edit instituted for duplicate Chart Review encounters	05/02/2014

TABLE 14 – EDIPPS EDITS ENHANCEMENTS IMPLEMENTATION DATES

Note: Table 14 will not be provided when there are no enhancements implemented for the current release of the CMS EDS Companion Guides.

10.2 EDPS Edits Prevention and Resolution Strategies

In order to assist MAOs and other entities with the prevention of potential errors in their encounter data submission and with resolution of edits received on the generated MAO-002 reports, CMS has provided comprehensive strategies and scenarios. CMS has identified the strategies and scenarios in three (3) phases.

10.2.1 EDPS Edits Prevention and Resolution Strategies – Phase I: Frequently Generated EDDPPS Edits

Edits previously identified in this section have been deactivated and are no longer required for submission of DME encounter data. Table 15 has been removed from the CMS EDS 837-P DME Companion Guide.

10.2.2 EDPS Edits Prevention and Resolution Strategies

Table 16 outlines Phase II for edits mutually generated in all subsystems of the EDPS (Professional, Institutional, and DME).

	COMMON EDPS EDITS				
Edit #	Edit Description	Edit Disposition	Comprehensive Resolution/Prevention		
00010	From DOS Greater Than TCN	Reject	Encounter must have a DOS prior to submission date.		
	Date				
Scenario	: Perfect Health of America submit	ted an encoun	ter on May 10, 2012 for a knee replacement at Wonderful Hills		
Mediple	for DOS May 12, 2012. The encou	nter was rejec	ted because "from" DOS was after date of encounter submission.		
00011	Missing DOS in Header/Line	Reject	Encounter header and line levels must include "from" and		
			"through" DOS (procedure or service start date).		
Scenario : Chloe Pooh was admitted to Regional Port Hospital on October 21, 2012 for a turbinectomy and was released on October 22, 2012. Regional Port Hospital submitted a claim to Robbins Health for the surgical procedure. Robbins Health submitted the encounter to the EDS, but did not include the "through" DOS of October 22, 2012.					
00012	DOS Prior to 2012	Reject	Encounter must contain 2012 "through" DOS for each line.		
Scenario	Scenario: Ion Health submitted an encounter with DOS from December 2, 2011 through December 28, 2011, for an				
inpatient	inpatient admission at Better Health Hospital. The encounter was rejected because the EDS will only process encounters				
that include a 2012 "through" DOS or later.					

TABLE 16 – EDPS EDITS PREVENTION AND RESOLUTION STRATEGIES – PHASE II

TABLE 16 – EDPS EDITS PREVENTION AND RESOLUTION STRATEGIES – PHASE II (CONTINUED)

	COMMON EDPS EDITS						
Edit #	Edit Description	Edit Disposition	Comprehensive Resolution/Prevention				
00025	Through DOS After Receipt Date	Reject	Encounter submitted with a service line "through" DOS that occurred after the date the encounter was submitted.				
	Scenario: Leverage Community Health submitted an encounter on August 23, 2012 for a myringotomy performed by Dr.						
			st 29, 2012. The encounter was rejected because the encounter				
	nitted to the EDS before the DOS lis						
00265	Correct/Replace or Void ICN Not in EODS	Reject	Adjustment/Void encounter submitted with an invalid ICN. Verify the accuracy of the ICN on the returned MAO-002 report.				
			er to the EDS and received an MAO-002 report with an accepted				
	•	•	hance Medical Services submitted an adjustment encounter				
-	-	unter was reje	cted because there was no original record in the EDS for this ICN				
	same Submitter ID.						
00699	Void Must Match Original	Reject	Voided encounter must have the same number of lines as the original encounter.				
			for an inpatient hospital stay with five (5) service lines. Lamb				
		•	ital stay. However, the void encounter contained only 4 lines				
	-		ved an MAO-002 report with edit 00699 because one of the lines				
	original encounter was not include						
00761	Billing Provider Different from Original	Reject	Billing provider's NPI must be identical in both the original and void encounters.				
			ounter for a procedure performed by Dr. Jackson Martinez on				
			e encounter to the EDS and received an MAO-002 report with an				
-		-	cus Regional Health submitted a void encounter for ICN				
	-		was rejected because the billing provider NPI on the void				
	er did not match the billing provider	-					
02106	Invalid Beneficiary Last Name		 Verify that last name populated on the encounter matches the last name listed in MARx database. 				
			or patient Ina Batiste-Rhogin. The MARx database listed the				
-			he encounter with an informational flag indicating that the name				
	on the encounter was not identica						
	Beneficiary HICN Not on File	Reject	database.				
	0		shine Complete Health for an office visit for Mr. Everett Banks for				
-			an encounter to the EDS. The encounter was rejected for edit				
	ecause the HICN populated on the						
02112	DOS After Beneficiary DOD	Reject	Verify that DOS submitted is accurate and does not exceed the beneficiary DOD.				
	Scenario: Mountain Health submitted an encounter for an inpatient admission for Ray Rayson for DOS July 15, 2012. The						
	EDPS was unable to process the encounter because the MARx database indicated that Mr. Rayson expired on July 13, 2012.						
02120	Beneficiary Gender Mismatch	Reject	Verify that gender populated on the encounter is accurate and matches gender listed in MARx database.				
Scenario	Jenna Jorgineski went to Lollipop	Lab for a sleep	study on September 4, 2012. Lollipop Lab submitted a claim for				
	the sleep study to Capital City Community Care with Ms. Jorgineski's gender identified as "male". Capital City Community						
			cepted the encounter. The MAO-002 report was returned with a				
Care sub	····· ··· · ··· · ··· · ··· · · ··· · ·	cessed and det					

TABLE 16 – EDPS EDITS PREVENTION AND RESOLUTION STRATEGIES – PHASE II (CONTINUED)

	COMMON EDPS EDITS				
	Edit				
Edit #	Edit Description	Disposition	Comprehensive Resolution/Prevention		
02125	Beneficiary DOB Mismatch	Reject	Verify that DOB populated on the encounter is accurate and		
			matches DOB listed in MARx database.		
Scenario	: Swan Health submitted an encou	nter to the EDS f	or Joe Blough on March 3, 2012. The encounter listed Mr.		
Blough's	DOB as December 13, 1940. The e	ligibility databas	e (MARx) listed Mr. Blough's DOB as December 13, 1937. The		
EDS retu	rned the MAO-002 report to Swan I	Health with edit	02125 due to the conflicting dates of birth.		
02240	Beneficiary Not Enrolled in MAO	Reject	Verify that beneficiary was enrolled in your MAO during DOS		
	for DOS		on the encounter.		
Scenario	: Gabrielle Boyd was admitted to F	aith Hospital for	an appendectomy on June 11, 2012 and was discharged on		
June 14,	2012. Faith Hospital submitted the	claim for the ho	spital admission to Adams Healthcare. Adams Healthcare		
adjudica	ted the claim and submitted an enc	ounter to the ED	S on July 12, 2012. Ms. Boyd's effective date with Adams		
Healthca	re was July 1, 2011. The EDS return	ned an MAO-002	report to Adams Health with edit 02240 because Ms. Boyd		
was not	enrolled with the health plan for the	e DOS submitted	l by Faith Hospital.		
02255	Beneficiary Not Part A Eligible	Reject	Verify that beneficiary was enrolled in Part A for DOS listed		
	for DOS		on the encounter.		
Scenario	: Mr. Carl Evergreen was transferre	d from a VA hos	pital and admitted to Rainforest Regional on April 28, 2012.		
Mr. Ever	green was effective for Medicare Pa	art A on May 1, 2	2012. Strides in Care Health Plan submitted the encounter for		
			002 report with edit 02255 because Mr. Evergreen was		
enrolled	in Medicare Part A after the date of	f hospital admiss	sion.		
02256	Beneficiary Not Part C Eligible	Reject	Verify that beneficiary was enrolled in Part C for DOS listed on		
	for DOS		the encounter.		
Scenario	: On July 4, 2012, Gail Williams has	severe chest pai	ns and goes to the emergency room for a chest x-ray at		
Underwo	ood Memorial Hospital. At the time	of the emergen	cy room visit, Ms. Williams only has Part A Medicare		
coverage	e. Underwood Memorial submits th	e claim to Amer	iHealth and the claim is adjudicated under Part A		
Medicare	e. AmeriHealth submits an encount	er to the EDS, w	hich is rejected with edit 02256, because Ms. Williams is not		
covered	under Part C Medicare for the DOS.				
03015	DOS Spans CPT/HCPCS	Informational	The procedure code is not valid/effective for the DOS		
	Effective/End Date		populated on the encounter		
Scenario	: Oren Davis goes to Independent L	ab for a urinalys	is on February 24, 2012. Independent Lab submits the claim to		
World He	ealthcare with a procedure code of	81000. As of Au	gust 1, 2011, procedure code 81004 is no longer a valid		
procedui	re code. World Health adjudicates t	the claim and sul	bmits the encounter to the EDS. World Health receives an		
MAO-00	2 report with a "reject" status for e	dit 03015 becaus	se the procedure code was not valid on the DOS.		
03101	Invalid Gender for CPT/HCPCS	Informational	Verify that the gender populated on the encounter is		
			accurate. Ensure that the beneficiary's gender is appropriate		
			for the CPT/HCPCS code provided		
Scenario	Scenario : True Blue General Hospital submitted a claim to Valley View Health for Ms. Clara Bell with CPT code 54530.				
	Valley View adjudicated the claim and submitted an encounter. Valley View received an MAO-002 report with edit 03101				
	because the procedure identified for Ms. Bell was an orchiectomy, which is routinely performed for a male.				
98325	Service Line(s) Duplicated	Reject	Verify that encounter was not previously submitted. If not a		
			duplicate encounter, ensure that elements validated by		
			duplicate logic are not the same.		
Scenario	: Sanford Health Systems submitte	d an encounter f	for two (2) service lines for 15-minute therapy services. The		
	-		cedure code, totaling 35 minutes and should have been		
		•			
Jabinite	submitted with 2 units of service under the total time rather than as separate duplicate lines.				

10.2.3 EDDPPS Edits Prevention and Resolution Strategies – Phase III: General EDDPPS Edits

Table 17 outlines Phase III for the remaining EDDPPS edits generated on the MAO-002 Encounter Data Processing Status Reports.

	GENERAL EDPS EDITS				
Edit #	Edit Description	Edit	Comprehensive Resolution/Prevention		
		Disposition			
00755	Void Encounter Already	Reject	Submitter has previously voided or adjusted an encounter		
	Void/Adjusted		and is attempting to void the same encounter. Submitter		
			should review returned MAO-002 reports to confirm		
			processing of the voided encounter prior to resubmission of		
		_	the void.		
			encounter on October 10, 2012. Happy Trails Health Plan		
		· · ·	rior to receiving the MAO-002 report for the initial void/delete		
			IAO-002 report for the subsequent voided encounter was		
	with edit 00755 due to the submiss				
00762	Unable to Void Rejected	Reject	Submitter is attempting to void a previously rejected		
	Encounter		encounter. Review returned MAO-002 reports to confirm the		
i			rejected encounter.		
	• • • •		encounter with an invalid HICN. On July 26, 2012, Hero Health		
	-		N without referencing the MAO-002 report, dated July 25,		
		•	ugust 1, 2012, Hero Health Plan received an MAO-002 report		
		-	al encounter had already been processed and rejected.		
00764	Original Must Be Chart Review to Void	Reject	Submitter must ensure that, if the void encounter (frequency code '8') is populated with PWK01='09 and PWK02='AA', the		
			original encounter submission was a chart review encounter		
			populated with PWK01='09' and PWK02='AA'		
Scenario	: On January 12, 2013, Paisley Com	l munity Health si	Ibmitted an original encounter for Mr. Jolly Jones to the EDS		
			Jary 2, 2013, Paisley Community Health submitted a chart		
	•		m the original encounter and received the accepted ICN of		
		-	erformed another chart review of Mr. Jones' medical records		
			Community Health submitted a void encounter to the EDS		
			ounter ICN) and populated PWK01='09' and PWK02='AA'. The		
			for the original encounter, not the initial chart review.		
00765	Original Must Be Chart Review	Reject	Submitter must ensure that, if the correct/replace encounter		
	to Adjust	-	(frequency code '7') is populated with PWK01='09 and		
			PWK02='AA', the original encounter submission was a chart		
			review encounter populated with PWK01='09' and		
			PWK02='AA'. The submitter must also ensure that the ICN		
			references the initial chart review encounter, not the original		
			full encounter.		
	•		sperous Living Medical Center. Flashback Health discovered		
			ly submitted for Ms. Leanne Liberty. Flashback Health		
	submitted an initial chart review encounter using the frequency code of '7'. The EDS rejected the chart review encounter				
submissi	on because initial chart review enco	ounters should co	ontain a frequency code '1'.		

TABLE 17 – EDPS EDITS PREVENTION AND RESOLUTION STRATEGIES – PHASE III

TABLE 17 – EDPS EDITS PREVENTION AND RESOLUTION STRATEGIES – PHASE III (CONTINUED)

	GENERAL EDPS EDITS				
E .111.11		Edit			
Edit #	Edit Description	Disposition	Comprehensive Resolution/Prevention		
31100	Invalid Dx Code for CPT/HCPCS	Informational	Verify that the diagnosis codes submitted is appropriate for		
			the service populated on the encounter.		
Scenario	: Beach Health submitted and enco	unter for a bedsi	ide drainage bag (A4357) for beneficiary, Marsha Glee with a		
-		•	was returned with informational edit 31100 because the		
diagnosis	s was not valid for the service provi				
30135	Gender Mismatch for Dx Code	Informational	Verify that the gender populated on the encounter matches		
			the gender for the beneficiary in MARx. Ensure that the		
			diagnosis is appropriate for the gender.		
	-		ounter for Ms. Clara Shel with a diagnosis of 608.89-Seminal		
	-	alth received an	MAO-002 report with informational edit 30135 because the		
	was not valid for a female.				
00760	Adjusted Encounter Already	Reject	Submitter has previously adjusted or voided an encounter		
	Void/Adjusted		and is attempting to adjust the same encounter. Submitter		
			should review returned MAO-002 reports to confirm		
			processing of the adjusted encounter prior to resubmission of the adjustment.		
Scenario	· On August 20, 2012, Pragmatic He	l Palth submitted	a correct/replace encounter to correct a CPT code. Pragmatic		
			, 2012 and decided to resubmit the correct/replace encounter.		
			the correct/replace encounter identified as accepted.		
			0-002 report because the EDPS had already processed the		
-	ted correct/replace encounter.				
98315	Linked Chart Review Duplicate	Reject	Linked Chart Review encounters cannot be submitted where		
			the HICN, Associated ICN and header DOS, diagnosis code(s)		
			contain the exact same values as another Chart Review		
			encounter already present within the EODS.		
	•		r Lake Family Physicians and discovered an encounter		
	-		liagnosis code. On 04/01/14, Sequoia Health Plan submitted a		
		-	ociated ICN of the original counter to identify the unnecessary		
			ntly submitted the exact same linked chart review encounter		
			inked chart review encounter because no changes were		
	between the two linked chart revie				
98320	Chart Review Duplicate	Reject	Unlinked Chart Review encounters cannot be submitted		
			where the HICN, header DOS and diagnosis code(s) contain		
			the exact same values as another Chart Review encounter		
Scenario	: Ohio Health Plan conducted an au	udit of Cincinnati	already present within the EODS.		
	Scenario : Ohio Health Plan conducted an audit of Cincinnati Fair Physicians Group and discovered an encounter not previously submitted to the EDS required an additional diagnosis code. On 03/15/14, Ohio Health Plan submitted an				
		•			
	unlinked chart review encounter to the EDS to include the additional diagnosis code. On 06/01/14, Ohio Health Plan submitted the same unlinked chart review encounter to the EDS due to a clerical error. The EDS rejected the second				
	submission of the unlinked chart review encounter because the EDS detected no changes between the two unlinked chart				
	review encounters.				

11.0 DME Supplier vs. Incident to Services Submission

For submission of production data, DME Incident to and DMEPOS Supplier encounter submissions will be validated according to the NPI and Payer ID only. MAOs and other entities are not required to use the DMEPOS HCPCS Fee Schedule Job to determine the DME HCPCS jurisdiction.

12.0 Submission of Default Data in a Limited Set of Circumstances

MAOs and other entities may submit default data in a limited set of circumstances, as identified and explained in Table 18. MAOs and other entities cannot submit default data for any circumstances other than those listed in Table 18. CMS will use this interim approach for the submission of encounter data. In each circumstance where default information is submitted, MAOs and other entities are required to indicate in Loop 2300, NTE01='ADD', NTE02 = the reason for the use of default information. If there are questions regarding appropriate submission of default encounter data, MAOs and other entities should contact CMS for clarification. CMS will provide additional guidance concerning default data, as necessary.

12.1 Default Data Reason Codes (DDRC)

Loop 2300, NTE02 allows for a maximum of 80 characters and one (1) iteration, which limits the submission of default data to one (1) message per encounter.

In order to allow the population of multiple default data messages in the NTEO2 field, CMS will use a three (3)-digit default data reason code (DDRC), which will map to the full default data message in the EDS.

MAOs and other entities may submit multiple DDRCs with the appropriate three (3)-digit DDRC. Multiple DDRCs will be populated in a stringed sequence with no spaces or separators between each DDRC (i.e., 036040048). Table 18 provides the CMS approved situations for use of default data, the default data message, and the default data reason code.

TABLE 18 – DEFAULT DATA

*DEFAULT DATA	DEFAULT DATA MESSAGE	DEFAULT DATA REASON CODE (NTE02)
Rejected Line Extraction	REJECTED LINES CLAIM CHANGE DUE TO REJECTED LINE EXTRACTION	036
Medicaid Service Line Extraction	MEDICAID CLAIM CHANGE DUE TO MEDICAID SERVICE LINE EXTRACTION	040
EDS Acceptable Anesthesia Modifier	MODIFIER CLAIM CHANGE DUE TO EDS ACCEPTABLE ANESTHESIA MODIFIER	044
Default NPI for atypical, paper, and 4010 claims	NO NPI ON PROVIDER CLAIM	048
Default EIN for atypical providers	NO EIN ON PROVIDER CLAIM	052
Chart Review Default Procedure Codes	DEFAULT PROCEDURE CODES INCLUDED IN CHART REVIEW	056
True COB Default Adjudication Date	DEFAULT TRUE COB PAYMENT ADJUDICATION DATE	060

13.0 Tier II Testing

CMS developed the Tier II testing environment to ensure that MAOs and other entities have the opportunity to test a more inclusive sampling of their data. MAOs and other entities that have obtained end-to-end certification may submit Tier II testing data.

CMS encourages MAOs and other entities to utilize the Tier II testing environment when they have questions or issues regarding edits received on EDFES Acknowledgement Reports or MAO-002 Encounter Data Processing Status reports; and when they have new submission scenarios that they wish to test prior to submitting to production.

MAOs and other entities may submit chart review, correct/replace, or void/delete encounters to the Tier II testing environment only when the encounters are linked to previously submitted and accepted encounters in the Tier II testing environment.

Encounter files submitted to the Tier II testing environment must comply with the TR3, CMS Edits Spreadsheet, and the CMS EDS Companion Guides, as well as the following requirements:

- Files must be identified using the Authorization Information Qualifier data element "Additional Data Identification" in the ISA segment (ISA01= 03).
- Files must be identified using the Authorization Information data element to identify the "Tier II indicator" in the ISA segment (ISA02= 8888888888).
- Files must be identified as "Test" in the ISA segment (ISA15=T).
- Submitters may send multiple Contract IDs per file
- Submitters may send multiple files for a Contract ID, as long as each file does not exceed 2,000 encounters per Contract ID
- If any Contract ID on a given file exceeds 2,000 encounters during the processing of the file, the entire file will be returned

As with production encounter data, MAOs and other entities will receive the TA1, 999, and 277CA Acknowledgement Reports and the MAO-002 Reports.

While not required, MAOs and other entities are strongly encouraged to correct errors identified on the reports and resubmit data.

14.0 EDS Acronyms

Table 19 outlines a list of acronyms currently used in the EDS documentation, materials, and reports distributed to MAOs and other entities. This list is not all-inclusive and should be considered as a living document, as CMS will add acronyms as required.

ACRONYM	DEFINITION
Α	
ASC	Ambulatory Surgery Center
С	
САН	Critical Access Hospital
CARC	Claim Adjustment Reason Code
CAS	Claim Adjustment Segments
СС	Condition Code
ССІ	Correct Coding Initiative
CCN	Claim Control Number
CEM	Common Edits and Enhancement Module
CMG	Case Mix Group
CMS	Centers for Medicare & Medicaid Services
CORF	Comprehensive Outpatient Rehabilitation Facility
СРО	Care Plan Oversight
СРТ	Current Procedural Terminology
CRNA	Certified Registered Nurse Anesthetist
CSC	Claim Status Code
CSCC	Claim Status Category Code
CSSC	Customer Service and Support Center
D	
DME	Durable Medical Equipment
DMEPOS	Durable Medical Equipment, Prosthetics, Orthotics, and Supplies
DMERC	Durable Medical Equipment Carrier
DOB	Date of Birth
DOD	Date of Death
DOS	Date(s) of Service
E	
E & M or E/M	Evaluation and Management
EDDPPS	Encounter Data DME Processing and Pricing Sub-System
EDFES	Encounter Data Front-End System
EDI	Electronic Data Interchange
EDIPPS	Encounter Data Institutional Processing and Pricing Sub-System
EDPPPS	Encounter Data Professional Processing and Pricing Sub-System

TABLE 19 – EDS ACRONYMS

TABLE 19 – EDS ACRONYMS (CONTINUED)

ACRONYM	DEFINITION
EDPS	Encounter Data Processing System
EDS	Encounter Data System
EIC	Entity Identifier Code
EODS	Encounter Operational Data Store
ESRD	End Stage Renal Disease
F	
FFS	Fee-for-Service
FQHC	Federally Qualified Health Center
FTP	File Transfer Protocol
FY	Fiscal Year
Н	
HCPCS	Healthcare Common Procedure Coding System
ННА	Home Health Agency
HICN	Health Information Claim Number
ΗΙΡΑΑ	Health Insurance Portability and Accountability Act
HIPPS	Health Insurance Prospective Payment System
I	
ICD-9CM/ICD-10CM	International Classification of Diseases, Clinical Modification (versions 9 and 10
ICN	Interchange Control Number
IRF	Inpatient Rehabilitation Facility
М	
MAC	Medicare Administrative Contractor
MAO	Medicare Advantage Organization
МТР	Multiple Technical Procedure
MUE	Medically Unlikely Edits
N	
NCD	National Coverage Determination
NDC	National Drug Codes
NPI	National Provider Identifier
NCCI	National Correct Coding Initiative
NOC	Not Otherwise Classified
NPPES	National Plan and Provider Enumeration System
0	
OCE	Outpatient Code Editor
OIG	Officer of Inspector General
OPPS	Outpatient Prospective Payment System

TABLE 19 – EDS ACRONYMS (CONTINUED)

ACRONYM	DEFINITION
Ρ	
PACE	Program for All-Inclusive Care for the Elderly
РНІ	Protected Health Information
PIP	Periodic Interim Payment
РОА	Present on Admission
POS	Place of Service
PPS	Prospective Payment System
R	
RAP	Request for Anticipated Payment
RHC	Rural Health Clinic
RPCH	Regional Primary Care Hospital
S	
SME	Subject Matter Expert
SNF	Skilled Nursing Facility
SSA	Social Security Administration
т	
TARSC	Technical Assistance Registration Service Center
TCN	Transaction Control Number
ТОВ	Type of Bill
TOS	Type of Service
TPS	Third Party Submitter
V	
VC	Value Code
Z	
ZIP Code	Zone Improvement Plan Code

REVISION	HISTORY

VERSION	DATE	DESCRIPTION OF REVISION
1.0	6/22/2012	Baseline Version
2.0	8/31/2012	Release 1
3.0	9/26/2012	Release 2
4.0	10/25/2012	Release 3
5.0	11/26/2012	Release 4
6.0	12/21/2012	Release 5
7.0	01/25/2013	Release 6
8.0	02/26/2013	Release 7
9.0	03/20/2013	Release 8
10.0	04/25/2013	Release 9
11.0	05/20/2013	Release 10
12.0	06/24/2013	Release 11
13.0	7/25/2013	Release 12
14.0	09/26/2013	Release 13
15.0	10/25/2013	Release 14
16.0	11/26/2013	Release 15
17.0	12/27/2013	Release 16
18.0	01/22/2014	Release 17
19.0	02/21/2014	Release 18
20.0	3/18/2014	Release 19
21.0	04/28/2014	Section 10.0, Table 13 – Updated EDPPS Edits to list new or revised edits
21.0	04/28/2014	Section 10.1, Table 14 – Updated EDPPPS Enhancements Implementation table to identify new or revised edits
21.0	04/28/2014	Section 10.2.3, Table 17 – Updated EDPS Edits Prevention and Resolution Strategies – Phase III