

CJR Peer-Led Care Navigation Affinity Group Charter

Peer-Led Care Navigation Affinity Group Goals

- Further enhance communication and collaboration among those who are interested in or work with care navigation in their CJR program, building upon the network established by the initial CJR Care Navigation Affinity Group (September 2017 – February 2018).
- Facilitate peer-to-peer learning¹ through open discussion of strategies, challenges and lessons learned and through sharing of care navigation and care coordination tools.
- Gather strategies and lessons learned for sharing with all CJR model participants and for incorporation into the CJR Implementation Toolkit.

Peer-Led Care Navigation Affinity Group Structure:

- Beginning March 5, 2019, the group will convene via webinar once every two months, generally the first Tuesday of every other month, from 1:00 – 2:00 p.m. EST.
- Each meeting will focus on a specific topic area, with the group engaging in a high level of interactive peer-to-peer discussion.
- Peer leaders will facilitate the group, in collaboration with the CJR Learning System team. Peer leaders will allow for deeper learning and sharing among participants, as topics for discussion will be driven by CJR participant hospitals.
- Participants will interact with one another and with peer leaders between sessions on CJR Connect, and will share and discuss resources, tools, and approaches.
- Initial topics will include modifying care protocols to enhance patient care based on risk assessments, strategies for communication and collaboration with post-acute-care providers and community organizations, strategies for navigating and managing fracture patients, and other topics raised by affinity group participants.

Potential Topics:

- Topics will be participant driven and based on affinity group interest and discussion.
- Initial topics will include:
 - Strategies for communication and collaboration with post-acute-care providers and community organizations
 - Modifying care protocols to enhance patient care based on risk assessments
 - Strategies for navigating and managing fracture patients

Participant Commitment Statement:

As a participant in the Peer-Led Care Navigation Affinity Group, I agree to:

- Attend affinity group sessions and participate actively by speaking up, asking questions, joining conversation, and participating in chat
- Share relevant tools and resources from my hospital, as appropriate and applicable
- Agree to initiate and respond to discussion with your peers on CJR Connect weekly (between sessions)

¹ Disclaimer: The Center for Medicare & Medicaid Services (CMS), its employees, agents and staff assume no responsibility for any errors or omissions in the content of the peer-led webinars. CMS makes no guarantees of completeness, accuracy or reliability for any data contained or not contained therein. CMS shall not be held liable for any use of the information described and/or contained therein and assumes no responsibility for anyone's use of the information. CMS does not endorse any strategies, tactics, or vendors referred to in the peer-led webinars. The views and opinions expressed in the peer-led webinars are those of the participants and do not represent the official policy or position of CMS.