DEPARTMENT OF HEALTH & HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES 7500 SECURITY BOULEVARD BALTIMORE, MARYLAND 21244-1850



CENTER FOR MEDICARE

DATE: November 30, 2020

TO: All Part C and D Plan Sponsors

FROM: Amy Larrick Chavez-Valdez

Director, Medicare Drug Benefit and C & D Data Group

SUBJECT: Plan Preview of 2021 Display Measures in HPMS

CMS publishes display measures on www.cms.gov each year, which include measures that have been transitioned from the Star Ratings, new measures that are tested before inclusion into the Star Ratings, or measures displayed for informational purposes only. These are separate and distinct from CMS's Part C & D Star Ratings. Part C & D sponsors can preview their display measure data in HPMS prior to posting on the CMS website. The display measure plan preview will be held from **December 1 – December 14, 2020**.

• To access the display measures preview data and draft Technical Notes in HPMS, from the home page navigation bar select: "Quality and Performance," then "Performance Metrics," then "Reports," then "Star Ratings and Display Measures." Select "Display Measures" for the Report Type and select "2021" for the Report Period.

In December, the 2021 display measures data and Technical Notes will be posted to the CMS.gov website on this page: http://go.cms.gov/partcanddstarratings.

In contrast to the Star Ratings available on the Medicare Plan Finder tool on www.medicare.gov, information about sponsors' performance on these measures will be displayed without any assignment of Star Ratings.

Please email any comments or questions on the Part C & D display measures to PartCandDStarRatings@cms.hhs.gov. Also copy the CallCenterMonitoring@cms.hhs.gov mailbox for Call Center monitoring questions.

Comments and questions will be addressed on a rolling basis and must be received no later than 5:00 p.m. ET on December 14, 2020.

To expedite review of your comments and questions, please include "Display Measures," Contract ID(s), and the issue/measure in the subject line. Please note, if your organization has multiple contracts with the same type of issue you should group those contracts in one email. If your organization has questions about multiple measures, please separate those issues into separate emails.

Example:

Subject: Display Measures HXXX, HYYYY, SZZZZ – D15

Subject: Display Measures HXXX, HYYYY – C06

Please do not send messages requiring CMS to log in to another site to access the questions or message content. If you need to share personally identifying information (PII) with us, please contact us with a regular email to discuss a safe way to transfer the secure data.

Thank you for your continued commitment to ensure the success of the Medicare Advantage and Prescription Drug programs.