November 10, 2020

DISTRIBUTED DATA COLLECTION (DDC) FOR RISK ADJUSTMENT (RA) INCLUDING HIGH COST RISK POOL (HCRP):

QUANTITY AND QUALITY DATA EVALUATION PROCESS

EDGE Server Webinar Series X

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Session Agenda

- Purpose
- External Data Gathering Environment (EDGE) Server Data Evaluation
- EDGE Data Evaluation: Interim Summary RA Report
- Benefit Year (BY) 2020 EDGE Server Data Quantity in the Financial Management (FM) Community
- BY2020 EDGE Server Data Quality Outlier Web Form
- Question and Answer (Q&A)
- Next Steps and Resources
- Closing Remarks







- This EDGE server session will:
 - Provide an overview of the Quantity and Quality Data Evaluations for Benefit Year 2020
 - Provide a review of the Interim RA Summary Report, tentatively scheduled for release in March 2021





EDGE Server Data Evaluation





Background

- The Centers for Medicare & Medicaid Services (CMS) conducts data evaluations throughout Benefit Year 2020, as in previous BYs.
- CMS will:
 - Conduct a quantity assessment to measure completeness
 - Conduct a quality assessment to measure the integrity and accuracy for each issuer's EDGE server data
 - Publish an Interim RA Summary Report containing state-level information, targeted for release in March 2021





Background (continued)

- The Interim RA Summary Report will contain **state-level** information for states in which issuers meet the EDGE Data Evaluation criteria.
 - Issuers who meet the EDGE Data Evaluation Criteria will receive issuer-level interim transfer reports.
- Final BY2020 RA and HCRP payments or charges will be calculated after the final EDGE data submission deadline of April 30, 2021.
- EDGE server data quantity and quality analyses will be performed to support both interim and final RA reporting.





Issuer Responsibilities

- CMS provides key program oversight safeguards by:
 - Evaluating the quantity of EDGE data submitted against issuersubmitted baseline data
 - Identifying potential data quality issues through outlier analysis
- CMS does not have the same knowledge that issuers have of their own data and cannot detect data quality anomalies that fall within the normal distribution of data (i.e. data that is not an outlier).
- Issuers are responsible for ensuring the completeness and accuracy of all data submitted to their EDGE servers.





EDGE Server Data Evaluation: Quantity





Data Evaluation: Quantity

- The quantity standard requires issuers to submit for each participating market:
 - 90% of enrollment data for the full BY, and
 - 90% of claims data for a defined period of time
 - For example, CMS requires that issuers submit 90% of claims data (both medical and pharmacy) for three quarters for BY2020 by December 3, 2020.
- CMS measures quantity by comparing an issuer's EDGE enrollment and non-orphan claims count to issuer-reported baseline data.
- During the BY, issuers must meet established data submission deadlines published in the <u>2020 EDGE Key Milestones</u>, <u>Command Deployments &</u> <u>Plan Data Submission Timeline</u>.





Data Evaluation: Quantity (continued)

- Orphan claims (claims that do not match an enrollee's enrollment period or plan) do <u>not</u> count toward the quantity threshold.
- CMS sends notifications to issuers that do <u>not</u> meet quantity data requirements throughout the BY.



New Enhancements for BY2020

- FM Community's 'Quantity and Quality' tab will display the Quantity status, which indicates whether the company has met quantity requirements, has not met quantity requirements, or has no data for the reporting period.
- FM Community's 'Quantity and Quality' tab will display the date the Quantity status was last modified.
- The 'Quantity' page will include a View link that enables issuers to navigate to the 'View Quantity Details' page. This page displays detailed quantity metrics and data.





EDGE Server Data Evaluation: Quality





Quality: Key Metrics

 CMS conducts data evaluation on an ongoing basis for EDGE and program- specific metrics to determine quality outliers:

| Key Metrics Area: EDGE | Source |
|--|---|
| Average number of medical claims per enrollee | CEFR and ECS |
| Percent of enrollees without claims | ECS |
| Percent of medical claims that are institutional claims | Ad Hoc Data (Query ID 23006) and CEFR |
| Average number of pharmacy claims per enrollee | CEFR and ECS |
| Enrollment data comparison between EDGE and other sources (on-Exchange plans only) | ECS and Policy Based Payments (PBP) or 1A Workbook data |
| Premium data comparison between EDGE and other sources | RATEE and Rate Review filings (URRT) |





Quality: Key Metrics (continued)

| Key Metrics Category: RA* | Source |
|---|---|
| Historical EDGE average premium per member per month | Current and previous RATEE |
| Percent of all enrollees with at least one Hierarchical Condition Category (HCC) | RARSS |
| Average number of conditions per enrollee with at least one HCC | RARSS |
| Issuer average risk score | RATEE |
| Average number of diagnosis codes per medical claim | Ad Hoc Data (Query ID 23005) and CEFR |
| Percent of all enrollees with at least one Prescription Drug Category (RXC) | RARSS and ECS |
| Percent of pharmacy claims that result in RXCs | RARSS and ECS |
| High Average Risk Score/Low Average Paid Claims Cost | RATEE and ECS |
| Low Average Risk Score/High Average Paid Claims Cost | RATEE and ECS |



* Some RA metrics will also be applicable to HCRP



Quality: Key Metrics (continued)

| Key Metrics Category: HCRP and SRI | Source |
|--|--------|
| Percent Paid Claims from HCRP payment enrollees | HCRPS |
| Average HCRP payment per HCRP payment enrollee | HCRPS |
| Percent Paid Claims from SRI* payment enrollees | SRISR |
| Average SRI* payment per enrollee with SRI payment | SRISR |
| Percent of enrollees receiving an SRI* payment | SRISR |

*These metrics will only apply to issuers in a State market where CMS is providing data to the state in support of a state-based reinsurance program. For BY2020, SRI metrics are only applicable to Colorado, Delaware, Maryland and North Dakota issuers.





Quality: Key Metrics (continued)

- As needed, CMS may also identify issuers in other metrics, if other data anomalies are found.
- Quality outliers that do not fall in other categories will be listed in the Other area, as necessary, but are conditional and specific to each case.
- The process for issuer notification and response, explained in the next slides, is the same for issuers identified in the "**other**" metric as it is for the key metrics.

| Other Metrics (Examples) | Source |
|---|---------------------------|
| Comparison between EDGE Claims Paid Amounts vs. Baseline Paid Claims Amounts | ECS, RATEE, Baseline, and |
| Percent of Cross Year Claims | data sources |





Quality: BY2020 Premium Adjustments

- Guidance on Reporting Premiums for BY2020 Risk Adjustment:
 - For BY2020, issuers of risk adjustment covered plans that provide temporary premium reductions must report the adjusted plan premiums that reflect the actual, lower premiums billed to enrollees after any temporary premium credits provided.
 - For evaluation of EDGE data submissions for BY2020, CMS will evaluate any adjusted plan premiums reported to the EDGE Server.
 - As applicable, CMS will conduct premium data comparisons between EDGE and other sources for all premiums, including any temporary premium reductions.





Quality: Outlier Identification

- Issuers are divided into three groups by enrollee count:
 - Group 1: Fewer than 2,000 enrollees
 - Group 2: Greater than or equal to 2,000 enrollees but less than 10,000 enrollees
 - Group 3: 10,000 enrollees or more
- Outliers are identified based on a **market-level** national distribution for each metric, for each group size.
- CMS will assess additional interactions at the regional and state level for further insight about an issuer's data profile.





Quality: Outlier Identification

- CMS sends notifications to issuers with data that are potential data quality outliers.
- Do not be alarmed if your data is identified as an outlier. Various factors could make your data appear different.
- CMS uses data quality analysis to detect **possible** data issues:
 - Issuers may explain data anomalies
 - Issuers may correct problems before the final submission deadline





Quality: Outlier Identification

- Issuers that submit data identified as outliers in any metric, including "other", must:
 - Submit a justification to CMS OR
 - Correct EDGE server or baseline data so that the outlier no longer exists.
- If the justification is accepted by CMS, then an issuer's data will no longer be considered an outlier for that metric in subsequent analyses, <u>unless</u> the issuer has a significant change in data quantity status.
- Issuers who receive outlier notifications during ongoing data quality analysis and who submit acceptable justifications do not need to resubmit justifications after the final EDGE data submission deadline.





Quality: Outlier Notification

- Issuers whose data are identified as outliers for any quality metrics will be notified by email, addressed to FM Users associated with the issuer's company.
 - Initial emails will be sent on approximately November 13, 2020, based on the November 6, 2020 command deployment.
- Justifications must be submitted through the BY2020 EDGE Data Outlier(s) Web Form.
 - Since this web form will be available on November 13, 2020, issuers who have been contacted as outliers must wait until that time to submit the web form.
- CMS will continue to evaluate data on the quality metrics and send email notifications as appropriate, through the final data submission.
 - Quality notifications are usually sent approximately 2 weeks after 'run date' command.





Quality: Outlier Notification (continued)

- All notified issuers must complete the EDGE Data Outlier(s) Web Form.
 - The justification must explain why a data anomaly exists and generally must be submitted to CMS within ten days of receiving notification.
 - If no response is received within ten days of notification, then CMS will continue to notify the issuer of the same outlier as long as it exists in the data.
 - Issuers that identify data issues must correct their EDGE or baseline data as soon as possible, noting data corrections in their outlier web form.
- CMS will review the submitted justification and will contact the issuer if CMS needs additional information.
- Since data evaluations are ongoing, CMS does not send justification acceptance notifications during the EDGE data submission period.





EDGE Server Data Evaluation: Schedule





Data Evaluation: Schedule

 CMS conducts data quantity and quality analysis after each EDGE server data submission deadline and EDGE/RA/HCRP/SRI calculation command deployments.

| Date | Action |
|---------------------------|---|
| 10/22/2020 | Issuers submit 90% of all enrollment and 90% of claims data in each participating market for two quarters of BY |
| 10/23/2020 - 04/30/2021 | CMS conducts ongoing data evaluation and notifies issuers |
| 12/03/2020 | Issuers submit 90% of all enrollment and 90% of claims data in each participating market for three quarters of the BY |
| 01/15/2021 | CMS conducts data evaluation for interim RA report based on EDGE server data as of this date |
| 02/26/2021 | Issuers submit 90% of enrollment and claims data in each participating market for the entire BY |
| 04/30/2021 (4:00 p.m. ET) | Final BY2020 data submission deadline |
| 05/03/2021 | CMS begins final data evaluation of quantity and quality |





Data Evaluation: Schedule (continued)

- Final Data Submission Deadline: April 30, 2021 at 4:00 p.m. ET
- Any outliers first identified from April 30th data will require a justification or will represent a data quality failure.
 - Additional or corrected data will not be accepted after this date
- Data quantity or quality failures after April 30th result in a risk adjustment default charge (RADC) and issuers may forgo an HCRP payment.
 - Issuers who receive an RADC and have no HCRP payment will not be assessed an HCRP charge
 - Issuers who receive an RADC and receive an HCRP payment will be assessed an HCRP charge





Data Evaluation: Schedule (continued)

- Issuers should aim to avoid new data quality issues on April 30, 2021.
- Claims data should be submitted by the established deadlines, with the months of March and April used to make minor corrections to improve overall data quality.
- CMS recommends that issuers submit final enrollment data no later than April 10, 2021, to avoid any issues with final data submission.
- Timely submissions and minimizing late changes will prevent outliers from being identified after the April 30th deadline.
- Issuers should use the ongoing outlier process to address and correct issues.





EDGE Data Evaluation: Interim Summary RA Report





Interim Summary RA Report: Overview

- As outlined in the <u>Evaluation of EDGE Data Submissions for the 2020</u> <u>Benefit Year</u>, CMS will provide an Interim Summary RA Report for BY2020.
 - This report contains state-level information only.
- The issuer-specific report is an interim RA transfer report that is delivered via the EDGE server.
 - This report will have the same format as the final RA transfer report.
 - Issuers should **not** regard the transfers on this report to be predictive of the value of final transfers.





Interim Summary RA Report: Overview (continued)

- Issuers must meet certain data quantity and quality requirements to be eligible to receive an issuer-specific interim RA transfer report.
- Interim RA reports will be based on data submitted and accepted to an issuer's EDGE server as of January 15, 2021.
- CMS will notify issuers that have not met the 90% data submission requirement for three quarters of the 2020 benefit year after December 3, 2020.
- Issuers meeting this quantity threshold will be moved to the quality evaluation, which provides an opportunity to address any quality issues prior to the Interim Summary RA Report deadline.
- Issuers in a failed status will be excluded from data quality evaluation.





Interim Summary RA Report: Overview (continued)

- Issuer implications
 - If an issuer does not meet the 90% requirement based on data as of January 15, 2021 AND
 - Represents 0.5% or more of their state's risk pool market share (i.e., is credible), THEN
 - The issuer, and all issuers in the issuer's state, will not receive the issuerspecific Interim RA Report.
 - Issuers excluded from the Interim Summary RA Report should continue to load data to their EDGE servers by the final April 30, 2021, data submission deadline as part of the standard RA and HCRP data submission, validation, calculation and payment process.





Interim Summary RA Report: Quality

| Interim RA Data Evaluation | EDGE Data Submission Deadline | CMS Notifies Outlier Issuers (approx.) | Issuer Justification Due to CMS |
|----------------------------------|-------------------------------------|---|------------------------------------|
| Preliminary | December 3, 2020 | December 14, 2020 | Ten days after notification |
| Final | January 15, 2021 | January 25, 2021 | Ten days after notification |

- If an issuer represents 0.5% or more of their state's market risk pool market share (i.e., is credible) **AND**:
 - is a data quality outlier as of January 15, 2021, AND
 - fails to submit a justification within ten days after notification OR CMS does not accept the justification submitted, THEN
 - the issuer and all issuers in the issuer's state will not receive the issuerspecific Interim RA transfer report on their EDGE server.





BY2020 EDGE Server Data: Quantity in FM Community





New for BY2020

- Issuers can view their Quantity Status and the date their Quantity Status was last modified on the 'Quantity & Quality' tab.
- Issuers can select the View link on the Quantity page to navigate to the View Quantity Details page, which displays the following information:
 - Quantity Status
 - Date Quantity Status Last Modified
 - HIOS ID and Market Information
 - Enrollment Counts
 - Claim Counts
 - Claim Paid Amounts
 - Member Month data
 - Premiums (on-Exchange and off-Exchange)





Quantity & Quality Tab

QUANTITY & QUALITY MAINTENANCE INQUIRIES BASELINE EDGE STATUS EDGE ACTIVITIES **DISCREPANCY & RECONSIDERATION** LIBRARY A **Quantity & Quality EDGE Quantity Status** To review the EDGE data quantity evaluation status of the HIOS IDs associated with your company, select the Quantity button. **Quantity Status:** 90/90 - MET REQUIREMENTS Quantity Status Last Modified: 10/7/2020 Quantity **EDGE Quality Outliers** To access to the Quality Outliers Web Form, select the Quality Outliers Web Form button. To view all Quality Outliers for your company, including their current status in the CMS review process, select the View Quality Outliers button. **Quality Outliers Web Form View Quality Outliers**





Quantity Page

- The Quantity page contains two tables:
- The Data Quantity Evaluation Assessment at 90/90 Criteria Not Met – Enrollment Count/Claims Count table lists HIOS ID/market(s) that have not met the enrollment/claims count criteria for the collection period.
 - The Enrollment Count Criteria and Claims Count Criteria columns indicate 'Passed' or 'Failed' for each HIOS ID.
 - The EDGE Enrollment Count/Baseline Enrollment Count and EDGE Claims Count/Baseline Claims Count reflect the submission thresholds by percentage met.
 - Select the View link in the Action column to see detailed quantity information about each corresponding HIOS ID/Market.



The Criteria Not Met table will only display if at least one HIOS ID/market **has not met** the enrollment/claims count criteria for the collection period.





Quantity Page (continued)

Quantity

<u>Guidance</u>

Data Quantity Evaluation Assessment at 90/90 - Criteria Not Met

Criteria Not Met - Enrollment Count/Claims Count

Review the HIOS ID/Markets that did not meet the evaluation criteria. To review details about a specific HIOS ID/Market, select the View hyperlink.

| Action | HIOS ID | Legal Business Name (LBN) | Market | Run Date ເ | Claims Threshold Requirement | Threshold Date 🕻 | Enrollment Count Criteria i | Baseline Enrollment Count i | EDGE Enrollment Count i | EDGE Enrollment Count / Baseline Enrollment Count | Claims Count Criteria i | Baseline Claims Count |
|--------|------------|------------------------------------|----------------|---------------|--|---------------------|--------------------------------------|-----------------------------------|-------------------------------|--|----------------------------------|-----------------------------|
| View | 11010 | Test 11010 | Individual | 10/2/2020 | Total BY 2020 Two Quarters of Claims Data | 10/22/2020 | Failed | 200 | 100 | 50.00% | Failed | 14,000 |
| View | 11011 | Test 11011 | Small Group | 10/2/2020 | Total BY 2020 Two Quarters of Claims Data | 10/22/2020 | Passed | 100 | 100 | 100.00% | Failed | 7,000 |





Quantity Page (continued)

- The Data Quantity Evaluation Assessment at 90/90 Criteria Met table lists HIOS ID/market(s) that have met the enrollment/claims count criteria for the collection period.
 - Select the View link in the Action column to see detailed quantity information about each corresponding HIOS ID/Market.





The Criteria Met table will only display if at least one HIOS ID/market **met** the enrollment/claims count criteria for the collection period.


Quantity Page (continued)

 The *Quantity* page also includes a "How to Remedy a Data Quantity Issue" section, which provides instructions explaining how issuers can access the EDGE Quantity User Guide.





View Quantity Details Page

- When an issuer selects the View link on the Quantity page, the system navigates to the View Quantity Details page. This page displays the following information for the corresponding HIOS ID/Market:
 - Quantity Status
 - Date Quantity Status Last Modified
 - HIOS ID and Market Information
 - Enrollment Counts
 - Claim Counts
 - Claim Paid Amounts
 - Member Month data
 - Premiums (on-Exchange and off-Exchange)
- Review this information and select the **Back** button to return to the Quantity page.





View Quantity Details Page (continued)

View Quantity Details

Guidance

Instructions

Review the EDGE Quantity details provided for HIOS ID: 11010 Market: Individual.

Quantity Status: 90/90 - NOT MET REQUIREMENTS

Quantity Status Last Modified: 10/7/2020

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HIOS ID and Market Information

| HIOS ID | Legal Business Name (LBN) Market | | Claims Threshold Requirement | Threshold Date 🚯 | Run Date 🚯 |
|---------|----------------------------------|------------|---|------------------|------------|
| 11010 | Test 11010 | Individual | Total BY 2020 Two Quarters of Claims Data | 10/22/2020 | 10/2/2020 |

Enrollment Counts

| Baseline Enrollment Count 🚯 | EDGE Enrollment Count 🚯 | EDGE Enrollment Count/ Baseline Enrollment Count |
|-----------------------------|-----------------------------|--|
| 200 | 100 | 50.00% |
| | Enrollment Count Criteria 🚯 | Failed |



View Quantity Details Page (continued)



| | Baseline Claims Count | EDGE Non-Orphan Claims Count | EDGE Claims Count/Baseline Claims Count |
|---------|-----------------------|------------------------------|---|
| Medical | 7,000 | 12,000 | 171.43% |
| RX | 7,000 | 6,000 | 85.71% |
| Total | 14,000 | 6,000 | 42.86% |
| | | Claims Count Criteria 🚯 | Failed |

| | Baseline Claims Paid Amount | EDGE Non-Orphan Claims Paid Amount | EDGE Claims Paid Amount/Baseline Claims Paid Amount |
|---------|-----------------------------|------------------------------------|---|
| Medical | \$700,104.00 | \$700,104.00 | 100.00% |
| RX | \$700,348.00 | \$600,348.00 | 85.72% |
| Total | \$1,400,452.00 | \$1,300,452.00 | 92.86% |



Claims Counts



View Quantity Details Page (continued)

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Member Months (MMs)

| | Baseline MMs | EDGE MMs | EDGE MMs/Baseline MMs | PBP MMs | EDGE MMs/PBP MMs |
|--------------|--------------|-----------|-----------------------|-----------|------------------|
| On-Exchange | 22,000.00 | 12,000.00 | 54.55% | 11,000.00 | 109.09% |
| Off-Exchange | 2,000.00 | 12,000.00 | 600.00% | N/A | N/A |
| Total | 24,000.00 | 24,000.00 | 100.00% | 11,000.00 | 218.18% |

V Constanting

Premiums

| Baseline Total Earned Annualized Premium Revenue | EDGE Total Premium Revenue | EDGE Total Premium Revenue/ Baseline Total Premium Revenue |
|--|----------------------------|--|
| \$1,600,288.00 | \$800,144.00 | 50.00% |

Form Navigation

Select the **Back** button to return to the *Quantity* page.







BY2020 EDGE Server Data: Quality Outlier Web Form





New for BY 2020 - Quality

- The Quality Outliers Web Form will be available in the FM Community beginning November 13, 2020.
- Issuers can generate an Outlier PDF containing the outliers identified by CMS so that issuers can gather the appropriate data needed for their response(s) prior to completing the web form.
- Issuers can review all their quality outliers and their status by benefit year via the new View Quality Outlier(s) page.





Web Form Completion

- Similar to last year, the web form must be completed in a single session.
- Since information cannot be saved in the web form, issuers should collect all necessary information before initiating the process.
 - Before completing this form, please ensure that you have worked with all applicable parties (e.g., TPAs, actuaries, etc.) to identify potential issues with EDGE server data or baseline data, as these are the sources of the CMS data quality assessment.
 - If necessary, indicate a date by which you plan to resubmit EDGE server or baseline data.





Quantity & Quality Tab

- Select the Quality Outliers Web Form button on the Quantity & Quality tab in FM Community to access the web form.
- Select the View Quality Outliers button on the Quantity & Quality tab in FM Community to review all their quality outliers and their status by benefit year.
- Select the CMS Requested Documentation button on the Quantity & Quality tab in FM Community to submit additional documentation requested by CMS. This button will only display if CMS requested additional documentation.





Quantity & Quality Tab (continued)

MAINTENANCE **INQUIRIES** BASELINE QUANTITY & QUALITY EDGE STATUS EDGE ACTIVITIES **DISCREPANCY & RECONSIDERATION** LIBRARY A **Quantity & Quality EDGE Quantity Status** To review the EDGE data quantity evaluation status of the HIOS IDs associated with your company, select the Quantity button. Quantity Status: 90/90 - MET REQUIREMENTS Quantity Status Last Modified: 10/7/2020 Quantity **EDGE Quality Outliers** To access to the Quality Outliers Web Form, select the Quality Outliers Web Form button. To view all Quality Outliers for your company, including their current status in the CMS review process, select the View Quality Outliers button. **Quality Outliers Web Form View Quality Outliers**





Quality Outliers Page

- Since the BY2020 Quality Outliers Web Form must be completed in a single session, we recommend you collect all necessary information before initiating the process.
- Select the **PDF** button to generate a PDF to support your research of the outliers identified for your company that require a response.





Quality Outliers

BY2019 Data Assessment Guidance

Quality Outliers User Guide

CMS identified that your company's EDGE server data is appearing as a quality outlier. This form allows you to submit a justification for an outlier, indicate the date when you resubmitted, or plan to resubmit EDGE server and/or baseline data to rectify issue(s) with your EDGE server data.

Before completing this form, please ensure that you have worked with all applicable parties (e.g., TPAs, actuaries, etc.) to identify potential issues with EDGE server data or baseline data as these are the sources of our analysis. If necessary, indicate a date by which you plan to resubmit EDGE server or baseline data.

If necessary, be prepared to provide a date by which you plan to resubmit EDGE server or baseline data.

Because the BY 2020 Quality Outliers Web Form must be completed in a single session, we recommend you collect all necessary information before initiating the process. Select the **PDF** button to generate a PDF of the outliers identified for your company that require a response to support your research.



Review the Data Outlier(s) section, which contains the metrics identified by CMS as data outliers. Select the Continue button to begin.

If you have any questions, please refer to the BY 2020 Data Assessment Guidance or the Quality Outliers Web Form User Guide. Links to these documents are located in the top right corner of this page.

Data Outlier(s)

CMS conducted a data quality evaluation using your EDGE server data and found that your company has data outlier(s) for the following metrics.







- The Quality Outliers page contains the following Data Outliers tables, which display the potential data quality issues based on the outlier status in one or more EDGE data quality metrics:
 - EDGE Claims and Enrollment
 - Risk Adjustment (RA)
 - High-Cost Risk Pool (HCRP)
 - State-Based Reinsurance (SRI)
 - Other



If all HIOS IDs associated with the issuer are within acceptable thresholds for the listed metrics, then the table won't be displayed.





EDGE Claims and Enrollment

| HIOS ID | Market | EDGE Server Data Run Date | EDGE Quality Outlier Response Deadline Date | Medical Claims Per Enrollee Ratio | Pharmacy Claims Per Enrollee Ratio | % of Medical Claims that are Institutional | % of Enrollees without Claims | Enrollment Comparison Between EDGE & Other Sources (On-Exchange) | Premium Data Comparison Between EDGE & Other Sources |
|------------|----------------|------------------------------------|--|--|---|--|--|--|---|
| 11011 | Small Group | 10/11/2020 | 10/22/2020 | ОК | High | ОК | ОК | ОК | ОК |

Risk Adjustment (RA)

| HIOS ID | Market | EDGE Server Data Run Date | EDGE Quality Outlier Response Deadline Date | Avg # of Diagnosis Codes Per Medical Claim | Avg # of HCCs Per Enrollee with at Least 1 HCC | % of All Enrollees with HHCs | lssuer Avg Risk Score | Historical EDGE Avg Premium Per Member Per Month | % of All Enrollees with at Least 1 RXC | % of Pharmacy Claims that Result in RXCs | High Average Risk Score/Low Average Paid Claims Cost | Low Average Risk Score/High Average Paid Claims Cost |
|------------|----------------|------------------------------------|--|---|--|---------------------------------------|--------------------------------|---|--|---|---|---|
| 22010 | Small Group | 10/11/2020 | 10/21/2020 | low | ОК | ОК | ОК | ОК | ОК | ОК | ОК | ОК |







| HIOS ID | Market | EDGE Server Data Run Date | EDGE Quality Outlier Response Deadline Date | Percent Paid Claims from HCRP Payment Enrollees | Average HCRP Payment Per HCRP Payment Enrollee | |
|------------|--------|------------------------------|--|--|---|--|
| 11012 | Merged | 10/8/2020 | 10/21/2020 | ОК | High | |

State-Based Reinsurance (SRI)

| HIOS | Market | EDGE Server | EDGE Quality Outlier | Percent Paid Claims from | Average SRI Payment Per | Percent of Enrollees |
|-------|----------------------------|---------------|------------------------|--------------------------|-------------------------|-----------------------|
| ID | | Data Run Date | Response Deadline Date | SRI Payment Enrollees | SRI Payment Enrollee | Receiving SRI Payment |
| 11010 | Individual Catastrophic | 10/4/2020 | 10/22/2020 | ОК | high | ОК |

Other

| HIOS ID | Market | EDGE Server Data Run Date | EDGE Quality Outlier Response Deadline Date | Metric Description | Outlier Classification |
|------------|---------------------------------|------------------------------|--|---|---------------------------|
| 11010 | Individual Non- Catastrophic | 10/8/2020 | 10/25/2020 | Premium discrepancy between EDGE and PBP/1A Data | Premium Discrepancy |

Form Navigation

Select the Continue button to proceed to the EDGE Data Outlier(s) page.

Select the Exit button to exit the form. All information entered up to this point will be lost, and the current browser tab will close.

Exit

Continue



| Form Navigation | |
|--|--|
| Select the Continue button to proceed to the EDGE D | t a Outlier(s) page. |
| Select the Exit button to exit the form. All information | entered up to this point will be lost, and the current browser tab will close. |
| Exi | Continue |
| | |

 Review the record(s) in the Data Outliers tables, then select the Continue button to navigate to the EDGE Data Outlier(s) page.





EDGE Data Outlier(s) Page

- The EDGE Data Outlier(s) page contains the EDGE Data Outlier Records table, which allows you to select a record in order to provide a response.
 - Each outlier record is assigned an Outlier Metric ID.





EDGE Data Outlier(s) Page

Company Name: ABC Company Benefit Year: 2020

EDGE Data Outlier Records*

| Select | Outlier Metric ID | HIOS ID | Market | EDGE Server Data Run Date | EDGE Outlier Notification Date i | EDGE Quality Outlier Response Deadline Date | Metric | Outlier Classification |
|--------|------------------------|------------|---------------------------------|---------------------------------|--|---|--|---------------------------|
| 0 | Outlier Metric-1118 | 11012 | Merged | 10/8/2020 | 10/13/2020 | 10/21/2020 | High Average Risk Score/Low Average Paid Claims Cost | High |
| 0 | Outlier Metric-1119 | 11011 | Small Group | 10/11/2020 | 10/13/2020 | 10/22/2020 | Pharmacy Claims Per Enrollee Ratio | low |
| 0 | Outlier Metric-1120 | 11010 | Individual Catastrophic | 10/4/2020 | 10/13/2020 | 10/22/2020 | Average SRI Payment Per SRI Payment Enrollees | high |
| * | Outlier Metric-1121 | 11010 | Individual Non- Catastrophic | 10/8/2020 | 10/13/2020 | 10/25/2020 | Premium discrepancy between EDGE and PBP/1A Data | Premium Discrepancy |

Add Outlier Response





EDGE Data Outlier(s) Page: Response Option

- Choose one of the three response options to provide a resolution action for each record in the EDGE Data Outlier Records table.
 - 1. Report the date that you resubmitted, or will resubmit, corrected EDGE server and/or EDGE baseline data
 - 2. Provide an outlier justification
 - 3. Report an invalid, incorrect, or inapplicable HIOS ID/market metric outlier



The web form will not advance to the next page until a response is entered for each record in the table.





EDGE Data Outlier(s) Page: Response Option







- 1. Report the date that you resubmitted OR will resubmit corrected EDGE server and/or baseline data.
 - Enter a resubmission date in the EDGE Server Data Resubmission Date, Baseline Data Resubmission field, or both.
 - At least one date is required
 - ⁻ The date entered may only be two weeks prior to or after the email notification date
 - ⁻ The date entered must fall after the EDGE server data run date





- If the EDGE Server Data Resubmission Date has been entered, you must select at least one type of data from the EDGE Server Data Corrected checkboxes:
 - Diagnosis Codes
 - Enrollee Information
 - Premiums
 - Claim Information
 - Other
- If you wish to provide a correction for a data type not listed, enter the data type in the Other Data Corrected field.





Resubmission Date Information

Instructions: You must either enter the date for EDGE Server Data Resubmission or Baseline Data Resubmission for when you resubmitted or will resubmit to resolve the data issue. You must select at least one EDGE Server Data Corrected checkbox if the EDGE Server Data Resubmission Date has been entered.

EDGE Server Data Resubmission

Date:

11/23/2020

EDGE Server Data Corrected:

- Diagnosis Codes
 Enrollee Information
 Premiums
 Claim Information
- Other

Baseline Data Resubmission Date:

11/19/2020

Add Outlier Response





2. Provide an outlier justification.

• Enter a justification in the Outlier Justification field using a maximum of 10,000 characters. An outlier justification will not be accepted if it only directs CMS to review an attachment, or if it simply states that the outlier results are expected, without any supporting evidence or context.

Outlier Justification

Instructions: Outlier justifications should capture a complete and thorough summary of the identified issue so that CMS can evaluate whether the outlier is expected/justified. Outlier justifications will not be accepted if it only directs CMS to review an attachment. You may upload attachments after a response is added to all outlier records.

Outlier Justification

Enter the outlier justification here. Be as specific as possible. This field is limited to 10,000 characters.

109/10000 characters.

Add Outlier Response





- 3. Report an invalid, incorrect, or inapplicable HIOS ID/market metric outlier.
 - Select an inapplicable outlier category from the dropdown menu for limited instances including:
 - HIOS ID/market metric outlier table and my email notification do not match
 - The HIOS ID/market is invalid or is not ours
 - The metric is inapplicable
 - Our organization previously submitted a justification for this outlier
 - Other
 - Enter an explanation for the invalid, incorrect, or inapplicable HIOS ID/market metric outlier in the Explanation of Inapplicable Outlier field.





Explanation of Inapplicable Outlier

Instructions: If an outlier is considered invalid, incorrect, or inapplicable, please select the **Inapplicable Outlier Category**. This should only be used in limited instances. These instances are described in the **Quality Outliers Web Form User Guide** which is located in the top right hand corner of this page. Please ensure the description entered below is as succinct and clear as possible.

Inapplicable Outlier Category* --None- HIOS ID/market metric outlier table and my email notification do not match The HIOS ID/market is invalid or is not ours The metric is inapplicable Our organization previously submitted a justification for this outlier Other

Add Outlier Response





Explanation of Inapplicable Outlier

Instructions: If an outlier is considered invalid, incorrect, or inapplicable, please select the **Inapplicable Outlier Category**. This should only be used in limited instances. These instances are described in the **Quality Outliers Web Form User Guide** which is located in the top right hand corner of this page. Please ensure the description entered below is as succinct and clear as possible.

Inapplicable Outlier Category *

The metric is inapplicable

Explanation of Inapplicable Outlier

Enter an explanation of the inapplicable outlier here. Be as specific as possible. This field is limited to 10,000 characters.

126/10000 characters.

Add Outlier Response



EDGE Data Outlier(s) Page (continued)

- Once you have chosen your response option and provided the outlier information, select the Add Outlier Response button to add your response for the selected record to the Outlier(s) Response table.
- Repeat the process of selecting a response option and providing outlier information, for each record in the table.







EDGE Data Outlier(s) Page (continued)

- Review the Outlier(s) Response table for accuracy.
- If necessary, you can view, edit, or delete the HIOS ID/market metric information for the selected row by selecting the appropriate link.
- Select the **Continue** button to proceed to the **Summary** page.





EDGE Data Outlier(s) Page (continued)

Outlier(s) Response*

Table Instructions

- Select the View action link to view the HIOS ID/market metric response for the selected row.
- Select the Edit action link to update/edit the HIOS ID/market metric response for the selected row.
- Select the Delete action link to remove the response HIOS ID/market metric response for the selected row and return the HIOS ID/market metric to the EDGE Data Outlier
 Records table above.

| Action | Outlier Metric ID | HIOS ID | Market | EDGE Quality Outlier Response Deadline Date | Metric | Outlier Action | Issuer Outlier Response |
|---|------------------------|------------|---------------------------------|---|--|--------------------------|---|
| <u>View</u> <u>Edit</u> <u>Delete</u> | Outlier Metric-1119 | 11011 | Small Group | 10/22/2020 | Pharmacy Claims Per Enrollee Ratio | Outlier Justification | This outlier is justified because of X, Y, and Z. |
| <u>View</u> Edit Delete | Outlier Metric-1120 | 11010 | Individual Catastrophic | 10/22/2020 | Average SRI Payment Per SRI Payment Enrollees | Resubmission Date | EDGE Server: 10/12/2020 Baseline Data: 10/19/2020 |
| <u>View</u> Edit Delete | Outlier Metric-1121 | 11010 | Individual Non- Catastrophic | 10/25/2020 | Premium discrepancy between EDGE and PBP/1A Data | Inapplicable Outlier | Category: The metric is inapplicable. Enter an explanation of the inapplicable outlier here. Be as specific as possible. This field is lim |

Form Navigation

Select the Continue button to proceed to the next page.

Select the Exit button to exit the form. All information entered up to this point will be lost, and the current browser tab will close.

Exit







Summary Page

- The **Summary** page, which contains the **Outlier(s) Response Summary** table, displays basic and detailed information about outlier records that have an associated response entered.
- The Summary page also contains the Attachments Summary section. Selecting the Upload Attachment button navigates to the Upload Attachments page, which allows for the upload of files in support of justification(s) and/or explanation(s) provided in the web form.





Summary Page (continued)

BY2019 Data Assessment Guidance Summary Quality Outliers User Guide Company Name: ABC Company Benefit Year: 2020 **Outlier(s) Response Summary** Instructions • Instructions: Select the Edit button to return to the EDGE Data Outlier(s) page and to make changes to the Issuer Outlier Response table. · Select the View Action link to view the HIOS ID/market metric information for a specific row. Select the Edit Action link to update/edit the HIOS ID/market metric information for a specific row.

Edit

| Action | Outlier Metric ID | HIOS ID | Market | EDGE Quality Outlier Response Deadline Date | Metric | Outlier Action | Issuer Outlier Response |
|----------------------------|------------------------|------------|---------------------------------|--|---|----------------------|--|
| <u>View</u> <u>Edit</u> | Outlier Metric-1121 | 11010 | Individual Non- Catastrophic | 10/25/2020 | Premium discrepancy between EDGE and PBP/1A Data | Resubmission Date | EDGE Server: 10/13/2020 Baseline Data: 10/19/2020 |

Attachments Summary

Instructions

- Instructions: To upload an attachment, select the Upload Attachment button. A maximum of four (4) file attachments can be uploaded.
- · Select the View link next to the file name to view the attachment.
- · Select the Delete link next to the file name to delete the attachment.

No attachments have been uploaded to support the reported issuer outlier responses. If you would like to upload supporting documentation, please select the Upload Attachment button below.



Form Navigation

Select the Continue button to proceed to the next page.

Select the Exit button to exit the form. All information entered up to this point will be lost, and the session will close.

Exit





Continue

Summary Page: Upload Attachments

- If necessary, you may upload attachment(s) to support your justification from the Upload Attachments page.
 - Select the **Browse/Choose File** button to locate a file (Excel, CSV, or TXT).
 - Select the Upload Attachment button.
 - Select the **Return to Summary** button to return to the **Summary** page.
- If you have uploaded an attachment, review the Attachments Summary table for accuracy. The Attachments Summary table only displays if a file has been uploaded.





Summary Page: Upload Attachments (continued)

Upload Attachments

Company Name: ABC Company Benefit Year: 2020

Instructions

Attach a maximum of four (4) files.

- Excel, CSV and TXT are the only file types allowed.
- Uploaded files must NOT contain any Protected Health Information (PHI) or Personally Identifiable Information (PII).
- Files containing PHI or PII will be deleted and not considered as support for the Outlier Justification.
- Uploaded files may include multiple tabs. If including multiple tabs, please adequately name the tabs to identify different metrics.

· Files cannot exceed 10MB.

Upload a File

Instructions: Select Choose File to select your file.

Select Upload Attachment to attach your selected file. This file will be listed in the Attachments table below.



Upload Attachment

Attachments Summary

Instructions: Select the Action link next to the file name to view or delete the selected attachment

| Action | File Name | File Size |
|-----------------------|----------------|-----------|
| <u>View</u> Delete | Test_File.xlsx | 0.2655 MB |

BY2019 Data Assessment Guidance

Quality Outliers User Guide

Form Navigation

Select the Return to Summary button to return to the Summary page.



Return to Summary



Attestation Page

- The *Attestation* page requires that a Chief Actuary of your company attest to the information submitted in the web form.
 - Thoroughly review the Attestation instructions and statement on the page.
 - Select the check box next to the Attestation statement to indicate agreement.
 - Complete the Attester Details fields with the contact information.



The individual completing the web form does not need to be the attester; however, the attester must be aware of the **EDGE Server Data Quality Outlier** responses prior to the submission of this form.





Attestation Page (continued)

 Select the Submit button to complete the web form to navigate to the Confirmation page. By selecting the Submit button, your EDGE server data quality outlier justification submission and attestation are saved and submitted.




Attestation Page (continued)

Attestation

BY2019 Data Assessment Guidance

Quality Outliers User Guide

Instructions

Prior to completing the EDGE Server Data Quality Outlier Justification Submission reporting process, a Chief Actuary for your company must attest to the information submitted in this form.

To attest, the submitter must select the checkbox next to the attestation and provide their contact details. Please note that the individual completing the web form does not need to be the attester; however, the attester must be aware of the EDGE Server Data Quality Outlier responses prior to the submission of this form.

The red asterisk (*) indicates required fields.

Attestation

As of 10/19/2020, you agree to the following statements:

I hereby attest and certify that the information for all HIOS ID(s)/metric(s) provided in this submission is true, complete, and accurate to the best of my knowledge as of today. If my company discovers that the information contained in this web form is incorrect, incomplete, or misreported, my company will promptly inform CMS. If CMS identifies an issue or has questions about the information submitted, I agree to be a contact for responding to such questions.

| * First Name | *Last Name | * Email Address | * Job Title 🔋 | * Phone Number | Phone Extension |
|--------------|------------|------------------|----------------|----------------|-----------------|
| Tiana | Baker | tbaker@email.com | Senior Analyst | (555) 111-2222 | |

Form Navigation

Select the Submit button to submit your data and attestation for the EDGE Server Data Quality Outlier Justification Submission.

Select the Exit button to exit the form. All information entered up to this point will be lost, and the session will close.

Cancel

Select the Cancel button to discard your changes on this page and return to the Summary page.





Fxit

Submit

Confirmation Page

- An acknowledgement email is sent to the Submitter and Attester email addresses.
- Select the PDF button to print and/or save the confirmation for your records.
- The **PDF** will not be included with the acknowledgement email, so we recommend printing it from this page before closing the browser.





Confirmation Page (continued)

Confirmation

Warning: Please print the PDF for your records before closing your browser.

Thank you for your submission.

An acknowledgement email has been sent to the email addresses provided. It is recommended that you save and print the PDF for your records; it is the formal confirmation of the information submitted for the EDGE Server Data Quality Outlier Justification. The PDF will not be attached to the confirmation email.

Submission End Time: 10/19/2020 3:33 PM

Acknowledgement email and submission information sent to the following email addresses:

tbaker@email.com

fmuserjc+jenn1@gmail.com

Print/Save

Select the PDF button to generate a PDF confirmation that contains the information submitted for the EDGE Server Data Quality Outlier Justification. It is recommended that you print and save this document for your records. The PDF will not be attached to the confirmation email.



Form Navigation

Select the Exit button to close the browser tab and return to the Quantity & Quality tab.



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CMS Requested Documentation

- If CMS requires additional documentation or explanation to support the issuer outlier responses provided, CMS will send an email request to the issuer FM Users.
- To submit requested additional documentation, select the CMS Requested Documentation button on the Quantity & Quality tab in FM Community.

EDGE Quality Outliers

To access to the Quality Outliers Web Form, select the Quality Outliers Web Form button.

To view all Quality Outliers for your company, including their current status in the CMS review process, select the View Quality Outliers button.

CMS has requested additional documentation or explanation to support the issuer outlier responses you have provided. Select the CMS Requested Documentation button to review and provide information requested by CMS.







- Review the EDGE Data Outlier Records table on the CMS Requested Documentation page. This table displays the EDGE Date Outlier Records for which CMS has requested additional information.
- Select the **Submit Response** link to navigate to the submit response page to upload the requested document and/or provide an explanation.





CMS Requested Documentation

BY2019 Data Assessment Guidance

Quality Outliers User Guide

Instructions

The EDGE Data Outlier Records table displays the EDGE Date Outlier Records for which CMS has requested additional information.

Company Name: ABC Company Benefit Year: 2020

EDGE Data Outlier Records

Instructions: Select the View link to navigate to the View Outlier page. Select Submit Response link to navigate to the Submit Response page to upload requested document and/or provide explanation.

| Action | Outlier Metric ID | HIOS ID | Market | EDGE Server Data Run Date | Metric | Outlier Classification | CMS Comments |
|--------------------------------|------------------------|------------|---------------------------------|------------------------------|---|---------------------------|--------------------------|
| <u>View</u> Submit Response | Outlier Metric-1121 | 11010 | Individual Non- Catastrophic | 10/8/2020 | Premium discrepancy between EDGE and PBP/1A Data | Premium Discrepancy | requesting documents. |
| 7. | | | | | | | |

Form Navigation

Select the Exit button to close the browser tab and return to the Quantity & Quality tab.







- Enter an explanation in the field as needed.
- To upload an attachment:
 - Select the **Browse** button to locate a file (Excel, CSV, or TXT).
 - Select the **Upload Attachment** button.
- Complete the **Attestation** section:
 - Thoroughly review the Attestation instructions and statement on the page.
 - Select the check box next to the Attestation statement to indicate agreement.
 - Complete the Attester Details fields with the contact information.
- Select the **Submit** button to submit the response.





Submit Response

BY2019 Data Assessment Guidance

Quality Outliers User Guide

Instructions

You must either provide an explanation and/or upload a document to submit your response.

Company Name: ABC Company Benefit Year: 2020

EDGE Data Outlier Record

Instructions: Select the View link to navigate to the View EDGE Data Outlier Records page. Select the Submit Response link to navigate to the Submit Response page to upload requested document and/or provide explanation.

| Outlier Metric ID | HIOS ID | Market | EDGE Server Data Run Date | Metric | Outlier Classification |
|------------------------|------------|---------------------------------|------------------------------|---|---------------------------|
| Outlier Metric-1121 | 11010 | Individual Non- Catastrophic | 10/25/2020 | Premium discrepancy between EDGE and PBP/1A Data | Premium Discrepancy |

CMS Comments:

requesting documents.

106/10000 characters.

Explanation:

Enter additional explanation here. Be as specific as possible. This field is limited to 10,000 characters.

Registration for Technical Assistance Porta



CMS Requested Documentation

Attachments Summary Instructions: Select the Action link next to the file name to view or delete the selected attachment. Action File Name File Size View Delete Test_File.xlsx 0.2655 MB Attestation Instructions: To attest, the submitter must select the checkbox next to the attestation and provide their contact details. Please note that the individual completing the web form does not need to be the attester; however, the attester must be aware of the EDGE Server Data Quality Outlier response prior to the submission of this form. The red asterisk (*) indicates required fields.

and the second second

As of 10/19/2020, you agree to the following statements:

I hereby attest and certify that the information for this HIOS ID(s)/market metric provided in this submission is true, complete, and accurate to the best of my knowledge as of today. If my company discovers that the information contained in this web form is incorrect, incomplete, or misreported, my company will promptly inform CMS. If CMS identifies an issue or has questions about the information submitted, I agree to be a contact for responding to such questions.

| First Name | Last Name | Email Address | * Job Title 🔋 | * Phone Number | Phone Extension |
|------------|-----------|------------------|----------------|----------------|-----------------|
| Tiana | Baker | Tbaker@email.com | Senior Analyst | (555) 111-2222 | |

Form Navigation

Select the Submit button to submit your response and attestation for the EDGE Server Data Quality Outlier CMS Requested Documentation.

Select the Exit button to close the browser tab and return to the Quantity & Quality tab.

Exit



Submit



Quality Evaluation Questions

 If you have any questions related to EDGE Data Quality Evaluation or an outlier notification, please contact us at edgedatareply@cms.hhs.gov. Reference at least one EDGE Outlier Metric ID in the subject line.





Questions?

- To submit or withdraw questions by phone:
 - Dial "star(*), pound (#)" on your phone's keypad to ask a question.
 - Dial "star(*), pound (#)" on your phone's keypad to withdraw your question.
- Please Note: If you are listening to today's session through your computer speakers and wish to ask a question, please take a moment to dial 1-866-408-4912 and enter your unique six-digit PIN.
 - Then dial "star(*), pound (#)" on your phone's keypad.





Upcoming Series X Webinar

| Webinar | Scheduled Event Date |
|---|----------------------|
| EDGE Server 34.0 Maintenance Release Details | November 17, 2020 |











Resources

| Resource | Link/Contact Information |
|--|--------------------------|
| Center for Consumer Information and Insurance Oversight (CCIIO) | http://cms.gov/cciio/ |
| Registration for Technical Assistance Portal (REGTAP) Registration Inquiry Tracking and Management System (ITMS) Resource Library Frequently Asked Questions (FAQs) | https://www.REGTAP.info/ |





FAQ Database on REGTAP



The FAQ Database is available at <u>https://www.regtap.info/</u>.

 The FAQ Database allows users to search FAQs by FAQ ID, Keyword/Phrase, Program Area, Primary and Secondary categories, Benefit Year, and Publish Date.

| FAQ Search | |
|--|--|
| FAQ ID Enter single FAQ ID or multiple IDs (1-10 or 15,18,87) | |
| Keyword/Phrase | |
| Program Area Select All ACA Financial Appeals Agent Broker Distributed Data Collection (DDC) for RA Including HCRP/EDGE Server Enhanced Direct Enrollment Enrollment and Eligibility Event Registration and Logistics HHS-Onersteed Risk Adjustment Data Validation (RADV) | |
| High Cost Risk Pool (HCRP) Primary Category Secondary Category | |
| Benefit Year Select All Publish Date Start Date End Date Start D | |
| FAQs to Display: Current FAQs Only Retired FAQs Only All FAQs (Current and Retired) | |
| Search Clear Search | |



DDC/EDGE Server Resource Page

- The DDC/EDGE Server Resource Page provides central access to job aids, announcements, documentation, FAQs, deadlines, and other resources.
- To access the DDC/EDGE Server Resource Page, click on the Program Area Pages icon on 'My Dashboard' or access the page at <u>https://www.REGTAP.info/ddc.php</u>.









DDC/EDGE Server Resource Page (continued)



- For quick access to related documentation, users can find resources organized by Topics of Interest, such as 'Medical Submission' or 'Registration'.
- Users can also register for active EDGE Server training series, contact CMS, provide feedback, and more.







Closing Remarks





Closing Remarks

- Immediately following this session you will be directed to complete a survey.
 - Please take a moment to submit any ideas, suggestions, or feedback you may have regarding DDC EDGE Server Series X.



