

Public Law 106-107 Comments

III. Payment Systems

A. Payment systems currently used

1. HUD IDIS
2. Treasury ASAP
3. HHS PMS
4. ED GAPS
5. HUD phone LOCCS

A. Which offer on-line services

1. HUD IDIS
2. Treasury ASAP
3. HHS PMS
4. ED GAPS

A. Cause a burden?

YES! We cannot demonstrate any expertise on any one system because we have to know the bare minimum for so many systems.

Password maintenance is mind boggling. Even if an employee is the back up draw person for a system, they must keep all information, passwords and user ID's updated. Two systems require two passwords that must be changed. And Cash Management is one area where someone is required to be in attendance daily. THE DRAW MUST BE DONE!

If we had only one system to learn and to navigate in, we could become more knowledgeable about it and we could use the system to our advantage. As it is now, if something unusual comes up, we research and try to find an answer for the moment - however, if the same problem surfaces again, it will probably be in another system, and we will have to research the other system for an answer.

Additional Comments

If I get to vote for a system, I vote for HHS-PMS. It seems to be the most user friendly, and once we become more experienced on it, I'm sure we can get even more from it. I would like to see HHS-PMS have the capability to process a book entry adjustment. It would be very helpful in correcting errors.

It would be a great help if the award documents were available on line. We know immediately if an award has been posted in payment systems, however, we do not know what the award is for.

The HUD IDIS system has placed too much of a burden on grantee.

Hopefully, no other agency will go to such a complex system.

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